

## Course Schedule

### Adobe Acrobat

#### Adobe Acrobat Pro DC - Advanced / 395 USD / Days: 1

In this course, students will use Adobe Acrobat Pro DC to convert technical documents to PDF files, enhance PDF documents, create interactive PDF forms, and prepare PDF files for commercial printing.

11/13	11/13/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/13	11/13/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

#### Adobe Acrobat Pro DC - Introduction / 395 USD / Days: 1

Adobe Acrobat Pro DC puts the power of the Portable Document Format, literally, at your fingertips. By taking advantage of the functionality & features available in Acrobat, you will ensure the integrity of your documents regards of who views them.

11/09	11/09/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/09/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Adobe Captivate

#### Adobe Captivate 2019 - Beyond The Essentials (with Labs) / 790 USD / Days: 2

This course teaches the higher-end, more advanced functionality of Adobe Captivate 2019.

10/28	10/29/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
10/28	10/29/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### Adobe Captivate 2019 - The Essentials / 790 USD / Days: 2

A course that teaches the core Adobe Captivate skills needed to create eLearning courses.

11/10	11/11/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/10	11/11/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Adobe Dreamweaver

#### Adobe Dreamweaver CC - Part 1 / 790 USD / Days: 2

In this course, you will learn to maintain and administer your website with Dreamweaver's site and page management tools.

11/12	11/13/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/12	11/13/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

### Adobe InDesign

#### Adobe InDesign CC - Part 1 / 790 USD / Days: 2

This course has all the tools you need to elevate the look of your document and get it out to the people who need to see it, whether it be in print or on the web.

11/10	11/11/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/10	11/11/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Adobe InDesign CC - Part 2 / 790 USD / Days: 2

In this course students will learn advanced InDesign techniques to enhance the look and functionality of your documents.

11/18	11/19/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/18	11/19/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Adobe Photoshop

#### Adobe Photoshop CC - Part 1 / 790 USD / Days: 2

This course focuses on some of the basic features of Photoshop so that the student can navigate the environment and use Photoshop tools to work with photographic images.

11/09	11/10/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/09	11/10/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

#### Adobe Photoshop CC - Part 2 / 790 USD / Days: 2

This course delves into some of the more advanced image creation and editing techniques, and offers you hands-on activities that demonstrate how these techniques can be used in combination to create exciting visual effects.

11/18	11/19/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/18	11/19/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Agile

#### Introduction to Agile and Scrum Methodologies / 475 USD / Days: 1

Agile project management is growing in popularity as a method for delivering value quickly. This course presents the tenets of Agile methodologies using the Scrum framework as a primary example to demonstrate the Agile approaches, their benefits, and challenges.

11/18	11/18/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/18	11/18/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

#### PMI Agile Certified Professional (PMI-ACP)® Exam Preparation / 1797 USD / Days: 3

This course provides participants with a foundation of the PMI-ACP® exam. Participants will be introduced to PMI Agile concepts and practices with banks of sample questions.

11/16	11/18/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/18/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Amazon Web Services (AWS)

#### Advanced Architecting on AWS / 2025 USD / Days: 3

Building on concepts introduced in Architecting on AWS, this course covers how to build complex solutions which incorporate data services, governance, and security on AWS.

11/17	11/19/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/03	11/05/20	<b>OLL</b>	9:00 AM - 5:00 PM	ALL

11/17	11/19/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
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#### Architecting on AWS / 2025 USD / Days: 3

Architecting on AWS covers the fundamentals of AWS. It is designed to teach Solution Architects how to optimize the use of the AWS Cloud by understanding AWS services and how these services fit into a cloud solution.

10/28	10/30/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/04	11/06/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL

11/10	11/12/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
11/11	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL

11/18	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
10/28	10/30/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

11/04	11/06/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/10	11/12/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

11/11	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/11	11/13/20	<b>OLL</b>	9:00 AM - 5:00 PM	ALL

11/18	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
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#### Architecting on AWS Accelerator / 3150 USD / Days: 5

This course combines Architecting on AWS and Advanced Architecting on AWS to offer a comprehensive, immersive course in cloud architecture. It covers all aspects of how to architect for the cloud over 5 days. You will learn how to design cloud architectures, starting small and working to large-scale enterprise level designs and everything in between. Starting with the Well Architected Framework, you will be immersed in AWS services like compute, storage, database, networking, security, monitoring, automation, optimization, benefits of de-coupling applications and serverless, building for resilience, and understanding costs. Using hands-on labs, you will apply knowledge from lectures to gain skills.

11/09	11/13/20	<b>OLL</b>	9:00 AM - 5:00 PM	ALL
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## Course Schedule

### AWS Cloud Practitioner Essentials / 675 USD / Days: 1

The fundamental-level full day course is intended for individuals who seek an overall understanding of the AWS Cloud, independent of specific technical roles. It provides a detailed overview of cloud concepts, AWS services, security, architecture, pricing, and support. It includes lab exercises reinforcing some of the core concepts of the lecture. This course also helps you prepare for the AWS Certified Cloud Practitioner exam. This course includes AWS Training Exclusives.

11/20 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/20 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

### AWS Technical Essentials / 675 USD / Days: 1

This course introduces you to AWS products, services, & common solutions. It provides IT technical end users with basic fundamentals to become more proficient in identifying AWS services so that you can make informed decisions about IT solutions.

10/27 · 10/27/20 **HDL** 6:00 AM - 2:00 PM ALL

11/03 · 11/03/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/09/20 **HDL** 6:30 AM - 2:30 PM ALL

11/10 · 11/10/20 **HDL** 6:00 AM - 2:00 PM ALL

11/17 · 11/17/20 **HDL** 6:00 AM - 2:00 PM ALL

11/23 · 11/23/20 **HDL** 6:00 AM - 2:00 PM ALL

10/27 · 10/27/20 **OLL** 6:00 AM - 2:00 PM ALL

10/27 · 10/27/20 **OLL** 9:00 AM - 5:00 PM ALL

11/03 · 11/03/20 **OLL** 6:00 AM - 2:00 PM ALL

11/03 · 11/03/20 **OLL** 9:00 AM - 5:00 PM ALL

11/09 · 11/09/20 **OLL** 6:30 AM - 2:30 PM ALL

11/10 · 11/10/20 **OLL** 6:00 AM - 2:00 PM ALL

11/10 · 11/10/20 **OLL** 9:00 AM - 5:00 PM ALL

11/17 · 11/17/20 **OLL** 6:00 AM - 2:00 PM ALL

11/17 · 11/17/20 **OLL** 9:00 AM - 5:00 PM ALL

11/23 · 11/23/20 **OLL** 6:00 AM - 2:00 PM ALL

### Developing on AWS / 2025 USD / Days: 3

In this course, you learn how to use the AWS SDK to develop secure and scalable cloud applications. Explore how to interact with AWS using code and also learn about key concepts, best practices, and troubleshooting tips.

11/03 · 11/05/20 **HDL** 6:00 AM - 2:00 PM ALL

11/23 · 11/25/20 **HDL** 6:00 AM - 2:00 PM ALL

10/28 · 10/30/20 **OLL** 9:00 AM - 5:00 PM ALL

11/03 · 11/05/20 **OLL** 6:00 AM - 2:00 PM ALL

11/18 · 11/20/20 **OLL** 9:00 AM - 5:00 PM ALL

11/23 · 11/25/20 **OLL** 6:00 AM - 2:00 PM ALL

### Systems Operations on AWS / 2025 USD / Days: 3

System Operations on AWS is designed to teach those in a Systems Administrator or Developer Operations (DevOps) role how to create automatable and repeatable deployments of networks and systems on the AWS platform.

11/03 · 11/05/20 **HDL** 6:00 AM - 2:00 PM ALL

11/11 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

11/17 · 11/19/20 **HDL** 6:00 AM - 2:00 PM ALL

11/17 · 11/19/20 **HDL** 6:30 AM - 2:30 PM ALL

10/28 · 10/30/20 **OLL** 9:00 AM - 5:00 PM ALL

11/03 · 11/05/20 **OLL** 6:00 AM - 2:00 PM ALL

11/11 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

11/17 · 11/19/20 **OLL** 6:00 AM - 2:00 PM ALL

11/17 · 11/19/20 **OLL** 6:30 AM - 2:30 PM ALL

11/23 · 11/25/20 **OLL** 9:00 AM - 5:00 PM ALL

### Apple OS

#### Mac OS Support Essentials 10.15 (Catalina) / 1895 USD / Days: 3

In this course, students will be introduced to the command-line interface and macOS Recovery. They will also manage user accounts and system resources.

11/10 · 11/12/20 **HDL** 7:00 AM - 3:00 PM ALL

11/10 · 11/12/20 **OLL** 7:00 AM - 3:00 PM ALL

### Business Analysis

#### BA01 - Business Analysis Essentials / 1395 USD / Days: 2

This is an introductory course designed to provide students with a basic understanding of the benefits, functions and impact a business analyst has within an organization. The course discusses the business analysis process as it is applied throughout a project as well as the pre-project activities that comprise strategy analysis. Students learn how a business analyst supports the project throughout the solution development life cycle, from defining business needs and solution scope to validating that requirements have been met in the testing phase and ensuring the solution continues to provide value after implementation.

11/10 · 11/11/20 **HDL** 8:00 AM - 4:00 PM ALL

11/10 · 11/11/20 **OLL** 8:00 AM - 4:00 PM ALL

#### BA03 - Writing Effective Business Cases / 1395 USD / Days: 2

Students learn the steps to effective business case development and support your strategic business recommendations with sound budgeting and financial back-up. The one course you need to make high-impact recommendations and receive full management support for your ideas.

11/12 · 11/13/20 **HDL** 6:00 AM - 2:00 PM ALL

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11/12 · 11/13/20 **OLL** 6:00 AM - 2:00 PM ALL

### CERTIFICATION STANDALONE COURSES

#### Cisco® Designing Cisco® Data Center Infrastructure v7.0 (DCID) / 4495 USD / Days: 5

The Designing Cisco Data Center Infrastructure (DCID) v7.0 course helps you master design and deployment options focused on Cisco® data center solutions and technologies across network, compute, virtualization, storage area networks, automation, and security. You will learn design practices for the Cisco Unified Computing System™ (Cisco UCS®) solution based on Cisco UCS B-Series and C-Series servers, Cisco UCS Manager, and Cisco Unified Fabric. You will also gain design experience with network management technologies including Cisco UCS Manager, Cisco Data Center Network Manager (DCNM), and Cisco UCS Director.

This course helps you prepare to take the exam, Designing Cisco Data Center Infrastructure (300-610 DCID).

11/16 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

#### Cisco® Implementing and Administering Cisco® Solutions v1.0 (CCNA) / 3795 USD / Days: 5

This course gives you a broad range of fundamental knowledge for all IT careers. You will learn how to install, operate, configure, and verify a basic IPv4 and IPv6 network. The course covers configuring network components such as switches, routers, and Wireless LAN Controllers; managing network devices; and identifying basic security threats. The course also gives you a foundation in network programmability, automation, and software-defined networking. This course helps you prepare to take the 200-301 Cisco Certified Network Associate (CCNA) exam to earn CCNA certification.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

11/09 · 11/13/20 **HDL** 8:00 AM - 4:00 PM ALL

11/16 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/13/20 **OLL** 8:00 AM - 4:00 PM ALL

11/16 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

## Course Schedule

### Cisco® Implementing and Operating Cisco® Collaboration Core Technologies v1.0 (CLCOR) / 4195 USD / Days: 5

In this course you will gain the knowledge and skills needed to implement and deploy core collaboration and networking technologies, including infrastructure and design, protocols, codecs, and endpoints, Cisco IOS XE gateway and media resources, Call Control, QoS, and additional Cisco collaboration applications. This course also helps you prepare to take the exam, Implementing Cisco Collaboration Core Technologies (350-801 CLCOR), which is part of the new CCNP Collaboration certification.

11/09 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Implementing and Operating Cisco® Security Core Technologies v1.0 (SCOR) / 4295 USD / Days: 5

The Implementing and Operating Cisco Security Core Technologies (SCOR) v1.0 course helps you prepare for the Cisco®; CCNP®; Security and CCIE®; Security certifications and for senior-level security roles. In this course, you will master the skills and technologies you need to implement core Cisco security solutions to provide advanced threat protection against cybersecurity attacks. You will learn security for networks, cloud and content, endpoint protection, secure network access, visibility, and enforcements. You will get extensive hands-on experience deploying Cisco Firepower®; Next-Generation Firewall and Cisco Adaptive Security Appliance (ASA) Firewall; configuring access control policies, mail policies, and 802.1X Authentication; and more. You will get introductory practice on Cisco Stealthwatch®; Enterprise and Cisco Stealthwatch Cloud threat detection features.

This course, including the self-paced material, helps prepare you to take the exam, Implementing and Operating Cisco Security Core Technologies (350-701 SCOR), which leads to the new CCNP Security, CCIE Security, and the Cisco Certified Specialist - Security Core certifications.

11/23 · 11/27/20 **HDL** 7:00 AM - 3:00 PM ALL

11/23 · 11/27/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Implementing Automation for Cisco® Enterprise Solutions v1.1 (ENAU) / 3000 USD / Days: 3

The Implementing Automation for Cisco Enterprise Solutions (ENAU) v1.1 course teaches you how to integrate programmability and automation in the Cisco®-powered Enterprise Campus and Wide Area Network (WAN) using programming concepts, orchestration, telemetry, and automation tools to create more efficient workflows and more agile networks. Through a combination of lessons and hands-on labs, you will gain knowledge and skills for using Cisco Internetworking Operating System (Cisco IOS®;-XE) for device-centric automation, Cisco Digital Network Architecture (Cisco DNA®;), Center for the intent-based enterprise network, Cisco Software-Defined (SD) WAN, and Cisco Meraki®;. You will study software development toolkits, industry-standard workflows, tools, and Application Programming Interface (APIs), such as Python, Ansible, Git, JavaScript Object Notation (JSON), YAML Ain®; Markup Language (YAML), Network Configuration Protocol (NETCONF), Representational State Configuration Protocol (RESTCONF), and Yet Another Generation (YANG). This course prepares you for the 300-435 Automating Cisco Enterprise Solutions (ENAUTO) certification exam. Introducing Automation for Cisco Solutions (CSAU) is required prior to enrolling in Implementing Automation for Cisco Enterprise Solutions (ENAU) because it provides crucial foundational knowledge essential to success.

11/03 · 11/05/20 **HDL** 7:00 AM - 3:00 PM ALL

11/03 · 11/05/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Implementing Cisco® Collaboration Cloud and Edge Solutions v1.0 (CLCEI) / 4195 USD / Days: 5

This course provides students knowledge about Cisco Expressway Series solutions, such as B2B calls, Cisco Mobile and Remote Access for remote workers, authentication options, and additional Cisco Expressway Series features.

11/02 · 11/06/20 **HDL** 7:00 AM - 3:00 PM ALL

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Implementing Cisco® Data Center Core Technologies v1.0 (DCCOR) / 4595 USD / Days: 5

In this course, you will master the skills and technologies you need to implement data center compute, LAN and SAN infrastructure. You will also learn the essentials of automation and security in data centers. You will get hands-on experience with deploying, securing, operating, and maintaining Cisco data center infrastructure including: Cisco MDS Switches and Cisco Nexus Switches; Cisco Unified Computing System®; (Cisco UCS®;) B-Series Blade Servers, and Cisco UCS C-Series Rack Servers. This course helps you prepare for the Cisco®; CCNP®; Data Center and CCIE®; Data Center certifications and for advanced-level data center roles.

This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

11/09 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

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This course consists of 5 days of instructor-led training with hands-on lab practice, plus the equivalent of 3 days of self-paced material.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Implementing Cisco® SD-WAN Solutions v1.0 (SDWAN300) / 4000 USD / Days: 5

This course gives you deep-dive training about how to design, deploy, configure, and manage your Cisco®; Software-Defined WAN (SD-WAN) solution in a large-scale live network, including how to migrate from legacy WAN to SD-WAN. You will learn best practices for configuring routing protocols in the data center and the branch, as well as how to implement advanced control, data, and application-aware policies. The course also covers SD-WAN deployment and migration options, placement of controllers, how to deploy and replace edge devices, and how to configure Direct Internet Access (DIA) breakout. This course helps you prepare to take the Implementing Cisco SD-WAN Solutions (300-415 ENSDWI) exam, which is part of the new CCNP Enterprise certification and the Cisco Certified Specialist - Enterprise SD-WAN Implementation certification. The exam will be available beginning February 24, 2020.

11/02 · 11/06/20 **HDL** 7:00 AM - 3:00 PM ALL

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Implementing Secure Solutions with Virtual Private Networks v1.0 (SVPN) / 3995 USD / Days: 5

The Implementing Secure Solutions with Virtual Private Networks (SVPN) v1.0 course teaches you how to implement, configure, monitor, and support enterprise Virtual Private Network (VPN) solutions. Through a combination of lessons and hands-on experiences you will acquire the knowledge and skills to deploy and troubleshoot traditional Internet Protocol Security (IPsec), Dynamic Multipoint Virtual Private Network (DMVPN), FlexVPN, and remote access VPN to create secure and encrypted data, remote accessibility, and increased privacy.

11/16 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL



## Course Schedule

### Cisco® Securing Networks with Cisco Firepower® Next Generation Firewall v1.0 (SSNGFW) / 4000 USD / Days: 5

This course gives you knowledge and skills to use and configure Cisco®; Firepower Threat Defense technology, beginning with initial device setup and configuration and including routing, high availability, Cisco Adaptive Security Appliance (ASA) to Cisco Firepower Threat Defense migration, traffic control, and Network Address Translation (NAT). You will learn how to implement advanced Next-Generation Firewall (NGFW) and Next-Generation Intrusion Prevention System (NGIPS) features, including network intelligence, file type detection, network-based malware detection, and deep packet inspection. You will also learn how to configure site-to-site VPN, remote-access VPN, and Secure Sockets Layer (SSL) decryption before moving on to detailed analysis, system administration, and troubleshooting.

11/02 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### Cisco® Understanding Cisco® Data Center Foundations v1.0 (DCFNDU) / 4595 USD / Days: 5

This course gives you entry-level data center roles. You will learn the foundational knowledge and skills you need to configure Cisco®; data center technologies including: networking, virtualization, storage area networking, and unified computing. You will get an introduction to Cisco Application Centric Infrastructure (Cisco ACI®), automation, and cloud computing. You will get hands-on experience with configuring features on Cisco Nexus®; Operating System (Cisco NX-OS) and Cisco Unified Computing System®; (Cisco UCS®).

11/16 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Understanding Cisco® Wireless Foundations v1.0 (WLFNDU) / 3695 USD / Days: 5

This course gives you the knowledge and skills you need to position, plan, implement, operate, and manage a Cisco WLAN network. This course teaches you how to design, install, configure, monitor, and conduct basic troubleshooting tasks on a Cisco WLAN network of any size.

11/02 · 11/06/20 **HDL** 7:00 AM - 3:00 PM ALL

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM ALL

## Cisco

### Cisco® ACI Operations and Troubleshooting Boot Camp (DCACIO) / 3500 USD / Days: 3

The Cisco Application Centric Infrastructure Operations and Troubleshooting (DCACIO) v1.0 course shows you how to operate and troubleshoot Cisco®; data center network infrastructure running Cisco ACI. Through expert instruction and hands-on practice, you will learn about operational tools, and best practices and caveats for configuration management, performance tracking, and more. You will practice troubleshooting common issues on a live fabric. Based on lessons learned in over 100 production deployments, this course gives you the real-world knowledge and skills to boost operational efficiencies in your own deployment.

11/04 · 11/06/20 **OLL** 9:00 AM - 5:00 PM ALL

### Cisco® Administering Cisco® Data Center Unified Computing System (DCUCA) / 3895 USD / Days: 4

Using real-world scenarios and examples, this course will explore all of the components of the UCS B-Series and C-Series solutions from a day to day administrative point of view.

11/16 · 11/19/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/19/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Administering Cisco® Unified Communications Manager and Unity Connection (ACUCM with AUC) / 3995 USD / Days: 5

This course is a training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. This course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration.

11/09 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Administering Cisco® Unified Communications Manager v12 (ACUCM) / 2695 USD / Days: 3

Administering Cisco Unified Communications Manager (ACUCM) v12.0 is a 3-day training program that provides system administrators and networking professionals with an understanding of the Cisco Unified Communications Manager System. The Cisco IT training course teaches the concepts of IP telephony based in system administration, including its function, features, and configuration. This is an entry-level IP telephony course that begins with the basic concepts of IP telephony and very quickly moves the learner forward into an understanding of system concepts: clustering, creation of phones and users, route plans, digit manipulation, media resources, and phone features, which are all important to supporting IP telephony in the enterprise network. The course focuses on Cisco Unified Communications Manager version v12.x.

The course is geared to individuals that will be using and managing the system and performing administration for Level 1 and Level 2 support. Level 1 support is geared toward supporting phone users and making moves, adds, and changes to the desktop phone environment. Level 2 support is oriented to supporting changes in the organization, such as opening new office locations or relocating departments. The Cisco training course does not cover issues of initial deployment, new cluster deployment or international deployments. Also, the course does not cover issues with the underlying network that involve routers, switches, or Cisco IOS software configuration.

11/09 · 11/11/20 **HDL** 7:00 AM - 3:00 PM ALL

11/09 · 11/11/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Adopting the Cisco® Business Architecture Approach (DTBAA) / 1295 USD / Days: 1

The DTBAA - Adopting the Cisco Business Architecture Approach is a 1-day, instructor led training that is the beginning of the journey to become a Cisco Business Architect. Even if your intent is not to complete the journey, the DTBAA curriculum and the corresponding exam will help you understand the role of the Cisco Business Architect, and the team responsibilities, the concepts of the four pillars of Business Architecture (Business Acumen, Enterprise Architecture, consultative skills, and entrepreneurship). Regardless of the end goal, the DTBAA program is an outstanding level setting in the age of Digital Transformation.

This one day course provides a broad survey of the concepts related to and expected for the business component of the Cisco Business Architect role. Intended as an introduction, the program will sample a wide range of topics that prepares an individual to participate in a Cisco Business Architecture lead process, or to begin the journey to the role of Cisco Business Architect.

11/20 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/20 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

## Course Schedule

### Cisco® Communication Manager Administration v11.0 (CMA) / 3195 USD / Days: 3

This course will introduce students to the CUCM 11.0 system, the basic procedures for administering IP Phones and Users, understanding the Dial Plan and implementing Features.

11/16	· 11/18/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/16	· 11/18/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Deploying Cisco Jabber (DCJAB) / 1995 USD / Days: 2

This training course is designed to provide the necessary skills to deploy a Cisco Jabber on premise solution. During class, students will train Cisco Unified Communications administrators to meet the deployment requirements.

11/19	· 11/20/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/19	· 11/20/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Deploying Cisco Unified Contact Center Express v6.0 (UCCXD) / 4295 USD / Days: 5

This course, Deploying Cisco Unified Contact Center Express (UCCXD) v6.0, provides the student with hands-on experience and knowledge of tasks typically performed during contact center deployment.

11/09	· 11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	· 11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Cisco® Designing and Implementing Cisco® Network Programmability v1.0 (NPDES) / 4495 USD / Days: 5

Addresses the evolving role of network engineers towards more programmability, automation and orchestration, enabling them to leverage the powerful level of abstraction provided by controller based architectures to create real added value.

11/16	· 11/20/20	<b>HDL</b>	7:00 AM - 2:00 PM	ALL
11/16	· 11/20/20	<b>OLL</b>	7:00 AM - 2:00 PM	ALL

### Cisco® Engineering Cisco Meraki Solutions Part 1 (ECMS1)V1.1 / 1195 USD / Days: 1

The Engineering Cisco Meraki Solutions Part 1 (ECMS1) v1.1 course equips you with the knowledge and skills to confidently operate Cisco Meraki solutions as a unified management system of an entire network from a centralized dashboard.

Through a full day of instruction including live demos and guided lab practice, you will learn how to implement core configurations for a full stack solution in the Meraki Dashboard and leverage essential Meraki Dashboard tools to enforce device security policies, deploy software and apps, and perform remote, live troubleshooting on managed devices. This is the first of two courses that prepare you to take the Cisco Meraki Solutions Specialist certification exam.

11/03	· 11/03/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/03	· 11/03/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Introduction to SD-Access and DNA Center (SDAINT) / 2495 USD / Days: 2

DNA Center and SD-Access offer Cisco's next-generation programmable digital network to help automate common network access security features and streamline the redundant, complex configuration required to allow different groups of users access to the network infrastructure. This network security training course allows network administrators to quickly allow differentiated access for end users on the network while allowing the network to react automatically to day zero and other types of attacks.

11/05	· 11/06/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/05	· 11/06/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Protecting Against Malware Threats with Cisco AMP for Endpoints (SSFAMP) v5.1 / 3000 USD / Days: 3

The Protecting Against Malware Threats with Cisco AMP for Endpoints (SSFAMP) v5.1 course shows you how to deploy and use Cisco's AMP for Endpoints, a next-generation endpoint security solution that prevents, detects, and responds to advanced threats. Through expert instruction and hands-on lab exercises, you will learn how to implement and use this powerful solution through a number of step-by-step attack scenarios. You'll learn how to build and manage a Cisco AMP for Endpoints deployment, create policies for endpoint groups, and deploy connectors. You will also analyze malware detections using the tools available in the AMP for Endpoints console.

11/17	· 11/19/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/17	· 11/19/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® SD-WAN - Advanced Operations & Troubleshooting Bootcamp v1.0 (SDWOTS) / 4495 USD / Days: 5

This course covers Cisco Software-Defined WAN (SD-WAN), which is an overlay architecture that overcomes the biggest drawbacks of traditional WAN. You will be able to operate a Cisco SD-WAN over any transport (MPLS, Broadband, LTE, VSAT etc.) and provide troubleshooting, management, policy control and application visibility across the enterprise. This hands-on Course covers the Cisco SD-WAN product and contains extensive labs to reinforce the knowledge learned.

11/16	· 11/20/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/16	· 11/20/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Securing Email with Cisco Email Security Appliance (SESA) / 2750 USD / Days: 3

Students who take this SESA training learn to use Cisco Email Security Appliances (ESAs) to manage and troubleshoot email in their networks. Attendees of this SESA course receive in-depth instruction on popular features, emphasizing topics listed below, learn advanced Internet email concepts and receive an overview of how to customize configurations.

11/23	· 11/25/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
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### Cisco® Securing Email with Cisco Email Security Appliance (SESA) / 2750 USD / Days: 3

Students who take this SESA training learn to use Cisco Email Security Appliances (ESAs) to manage and troubleshoot email in their networks. Attendees of this SESA course receive in-depth instruction on popular features, emphasizing topics listed below, learn advanced Internet email concepts and receive an overview of how to customize configurations.

11/23	· 11/25/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL
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### Cisco® SISE Implementing and Configuring Cisco® Identity Services Engine v3.0 / 3995 USD / Days: 5

Implementing and Configuring Cisco Identity Services Engine (SISE) v3.0 is a Cisco ISE training program that discusses the Cisco Identity Services Engine, an identity and access control policy platform that provides a single policy plane across the entire organization, combining multiple services, including authentication, authorization, and accounting (AAA), posture, profiling, device onboarding, and guest management, into a single context-aware identity-based platform. This CCNA course provides students with the knowledge and skills to enforce security posture compliance for wired and wireless endpoints as well as enhance infrastructure security using the Cisco ISE.

11/09	· 11/13/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/09	· 11/13/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Unity Connection Administration v11.0 (UCA) / 1995 USD / Days: 2

The course presents Cisco Unity Connection with the focused goal of providing the administrators with the necessary skills to perform their day-to-day job functions using the Cisco Unity Connection version 11.0 system.

11/19	· 11/20/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/19	· 11/20/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Citrix ADC - formerly NetScaler

#### CNS-225: Deploy and Manage Citrix ADC 13.x with Traffic Management / 2000 USD / Days: 5

Build your Citrix ADC knowledge and skills by enrolling in this five-day course. It covers Citrix ADC essentials--platforms, architecture, licensing and functionality and also focuses on traffic management, including content switching, traffic optimization and global server load balancing (GSLB). You will learn about key ADC capabilities such as high availability, security and performance, and explore SSL offload, load balancing and monitoring. The traffic management curriculum will cover the AppExpert policy engine, the Rewrite and Responder features, and Content Switching.

11/09	· 11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	· 11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

## Course Schedule

### Citrix Virtual Apps and Desktops - formerly XenApp and XenDesktop

#### CWS-115 Citrix Virtual Apps and Desktops 7 Help Desk Support / 2000 USD / Days: 2

Learn to support end-users accessing virtual apps and desktops as part of a Citrix solution. In this course, you will learn to use Citrix Director to interact with user sessions and to capture information for solving issues or escalating to the administration team. Gain foundational knowledge about the Citrix Virtual Apps and Desktops technology and an understanding of how components interact. You will learn about each component focusing on common user related issues that may arise, and how to apply a methodical approach to solve them using real world scenarios. By the end of the course, you will be able to solve or escalate end-user issues appropriately

11/05	11/06/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/05	11/06/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### CWS-215 Citrix Virtual Apps and Desktops 7 Administration On-Premises and In Citrix Cloud / 5000 USD / Days: 5

This course will teach students how to deploy, install, configure, setup profile management, configure policies, printing and basic security features for on-premises Virtual Apps and Desktop solution building, and then migrating to Citrix Cloud.

This course includes a voucher to take the related exam and earn your Citrix Certified Associate - Virtualization (CCA-V) certification.

11/16	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### CWS-315 Citrix Virtual Apps and Desktops 7 Advanced Administration / 5000 USD / Days: 5

Get more value out of your Citrix Virtual Apps and Desktops 7.1x investment through the use of Workspace Environment Management, Provisioning Services, Application Layering, and advanced features. Students leave this course with a good understanding of how to manage more complex solutions such as multizone environments spanning multiple locations with configurations around StoreFront, the Delivery Controllers, and HDX. Students will gain the skills to improve logon times, user personalization, and resource performance through Workspace Environment Management. Also, learn to optimize management of your app and desktop images by building and combining App Layers. End the course by learning to install, configure, and manage Provisioning Services in accordance with leading practices.

This course includes a voucher to take the related exam (1Y0-311 Citrix XenApp and XenDesktop 7.15 Advanced Administration) and earn your Citrix Certified Professional - Virtualization (CCP-V) certification.

11/16	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### COBIT

#### COBIT 2019 Foundation / 1330 USD / Days: 2

COBIT 2019 builds on and integrates more than 25 years of development in this field, not only incorporating new insights from science, but also operationalizing these insights as practice. The heart of the COBIT framework updates COBIT principles while laying out the structure of the overall framework including:

New concepts are introduced and terminology is explained—the COBIT Core Model and its 40 governance and management objectives provide the platform for establishing your governance program. The performance management system is updated and allows the flexibility to use maturity measurements as well as capability measurements.

Introductions to design factors and focus areas offer additional practical guidance on flexible adoption of COBIT 2019, whether for specific projects or full implementation.

From its foundation in the IT audit community, COBIT has developed into a broader and more comprehensive information and technology (I&T) governance and management framework and continues to establish itself as a generally accepted framework for I&T governance.

11/19	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/19	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### CompTIA A+

#### CompTIA A+ Certification (Exams 220-1001 and 220-1002) / 2995 USD / Days: 5

CompTIA A+ certified professionals are proven problem solvers. They support today's core technologies from security to cloud to data management and more. CompTIA A+ is the industry standard for launching IT careers into today's digital world. It is the only industry recognized credential with performance-based items to prove pros can think on their feet to perform critical IT support tasks in the moment. It is trusted by employers around the world to identify the go-to person in end point management and technical support roles. CompTIA A+ is regularly re-invented by IT experts to ensure that it validates core skills and abilities demanded in the workplace.

The Official CompTIA® A+® Core 1 and Core 2 (Exams 220-1001 and 220-1002) course provides the background knowledge and skills you will require to be a successful A+ technician. It will help you prepare to take the CompTIA A+ Core Series certification examinations (exam numbers 220-1001 and 220-1002), in order to become a CompTIA A+ Certified Professional.

11/09	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### CompTIA Cloud

#### CompTIA Cloud+ Certification / 2475 USD / Days: 5

In this course, you will learn how to implement, maintain, and deliver cloud technologies including network, storage, and virtualization technologies to create cloud solutions.

11/09	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### CompTIA Linux+

#### CompTIA Linux+ Certification / 2475 USD / Days: 5

The Official CompTIA® Linux+® courseware builds on your existing experience with systems operations and administration to provide you with the knowledge and skills required to configure, manage, operate, and troubleshoot a Linux environment by using security best practices, scripting, and automation. This course will also prepare you for the Exam XK0-004.

11/02	11/06/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/02	11/06/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### CompTIA Network+

#### CompTIA Network+ Certification / 2475 USD / Days: 5

This course builds on your existing user-level knowledge and experience with personal computer operating systems and networks to present the fundamental skills and concepts that you will need to use on the job in any type of networking career. It also addresses the content described in the exam objectives for the CompTIA Network+ certification. If you are pursuing a CompTIA technical certification path, obtaining the CompTIA® A+® certification is an excellent first step to take before preparing for the CompTIA Network+ N10-007 examination.

11/09	11/13/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/16	11/20/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL
11/16	11/20/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL



## Course Schedule

### CompTIA Security

#### CompTIA Advanced Security Practitioner (CASP+) Certification / 3295 USD / Days: 5

In this course, which prepares you for the CompTIA Advanced Security Practitioner exam (CAS-003), you will expand on your knowledge of information security to apply more advanced principles that will keep your organization safe from the many ways it can be threatened. You'll apply critical thinking and judgment across a broad spectrum of security disciplines to propose and implement sustainable security solutions that map to organizational strategies; translate business needs into security requirements; support IT governance and risk management; architect security for hosts, networks, and software; respond to security incidents; and more.

11/09	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### CompTIA Cybersecurity Analyst (CySA+) Certification / 2475 USD / Days: 5

The course introduces tools and tactics to manage cybersecurity risks, identify various types of common threats, evaluate the organization's security, collect and analyze cybersecurity intelligence, and handle incidents as they occur.

11/16	11/20/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/16	11/20/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

#### CompTIA Security+ Certification / 2475 USD / Days: 5

In this course, students will build on their knowledge of and professional experience with security fundamentals, networks, and organizational security as you acquire the specific skills required to implement basic security services on any type of computer network.

11/02	11/06/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/13/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/16	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/02	11/06/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL
11/16	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Crystal Reports

#### Crystal Reports 2016 - Part 1 / 990 USD / Days: 2

In this course, students will create a basic report by connecting to a database and modifying the report's presentation.

11/02	11/03/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/02	11/03/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### Crystal Reports 2016 - Part 2 / 990 USD / Days: 2

In this course, students will create complex reports & data sources using the tools in Crystal Reports 2016. Students will not only create more complex reports including sub-reports and cross-tabs, but will also increase their speed and efficiency.

11/12	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/12	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### Crystal Reports XI - Level 1 / 990 USD / Days: 2

In this course, students will build basic list and group reports that work with almost any database.

Date	Flexible	<b>ML</b>	Time	Flexible	ALL
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### DevOps

#### DevOps Leader / 1495 USD / Days: 2

The DevOps Leader course is a unique and practical experience for participants who want to take a transformational leadership approach and make an impact within their organization by implementing DevOps. Leading people through a cultural transformation requires new skills, innovative thinking, and transformational leadership. Leaders up, down and across the IT organization must align and collaborate to break down silos and evolve the organization.

The course highlights the human dynamics of cultural change and equips participants with practices, methods, and tools to engage people across the DevOps spectrum through the use of real-life scenarios and case studies. Upon completion of the course, participants will have tangible takeaways to leverage when back in the office such as understanding Value Stream Mapping. This course prepares you for the DevOps Leader (DOL)&reg; certification.

11/23	11/24/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/23	11/24/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### EMC

#### EMC SAN Management / 5000 USD / Days: 5

This course is intended for individuals who will perform SAN management activities using vendor or EMC tools.

11/09	11/13/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### HTML

#### HTML 4 - Level 1 / 395 USD / Days: 1

This ILT Series manual for the HTML 4 is designed for students with basic knowledge and experience in personal computing and the World Wide Web, who want to learn the basics of creating Web pages using HTML.

Date	Flexible	<b>ML</b>	Time	Flexible	ALL
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#### HTML 4 - Level 2 / 395 USD / Days: 1

This ILT Series manual on HTML 4.0 is designed for students with limited HTML experience who want to learn some of the more advanced HTML elements and techniques.

Date	Flexible	<b>ML</b>	Time	Flexible	ALL
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#### Web Design with XHTML, HTML, and CSS - Level 1 / 395 USD / Days: 1

In this course, students examine the basics of foundational web technology and create your own functional web pages using markup languages Hypertext Markup Language (HTML), Extensible Hypertext Markup Language (XHTML), and Cascading Style Sheets (CSS).

Date	Flexible	<b>ML</b>	Time	Flexible	ALL
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#### Web Design with XHTML, HTML, and CSS - Level 2 / 395 USD / Days: 1

In this course, students will create advanced web pages and test their validity.

Date	Flexible	<b>ML</b>	Time	Flexible	ALL
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#### Web Design with XHTML, HTML, and CSS - Level 3 / 395 USD / Days: 1

In this course, students will apply the best practices of web design and create a website that enhances the usability and interactivity of the website.

Date	Flexible	<b>ML</b>	Time	Flexible	ALL
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### IBM Analytics

#### OG09A IBM Advanced Statistical Analysis Using IBM® SPSS Statistics (v25) / 1650 USD / Days: 2

This course provides an application-oriented introduction to advanced statistical methods available in IBM SPSS Statistics. Students will review a variety of advanced statistical techniques and discuss situations in which each technique would be used, the assumptions made by each method, how to set up the analysis, and how to interpret the results. This includes a broad range of techniques for predicting variables, as well as methods to cluster variables and cases.

11/05	11/06/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
11/05	11/06/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

#### B6258 IBM® Cognos Analytics - Author Reports Fundamentals V11.1.x / 2385 USD / Days: 3

This course provides authors with an introduction to build reports using Cognos Analytics. Techniques to enhance, customize, and manage reports will be explored. Activities will illustrate and reinforce key concepts during this learning opportunity.

11/09	11/11/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
11/09	11/11/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

## Course Schedule

### **B6259 IBM® Cognos Analytics - Author Reports Advanced V11.1.x / 1650 USD / Days: 2**

This course teaches experienced authors advanced report building techniques to enhance, customize, manage, and distribute reports. Additionally, the student will learn how to create highly interactive and engaging reports that can be run offline by creating Active Reports.

11/12	·	11/13/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
11/12	·	11/13/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

### **Information Security**

#### **Blockchain - An Overview for Business Professionals / 399 USD / Days: 1**

This instructor-led 1 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

11/20	·	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/20	·	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### **Blockchain Architecture Training / 1895 USD / Days: 3**

This instructor-led 3 day Blockchain Architecture training is for technical leaders who need to make decisions about architecture, environment, and development platforms.

11/16	·	11/18/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	·	11/18/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### **CCSP Certification Prep Course / 3595 USD / Days: 5**

This course is the most comprehensive review of cloud security concepts and industry best practices covering the six domains of the CCSP Common Body of Knowledge (CBK). You will gain knowledge in identifying the types of controls necessary to administer various levels of confidentiality, integrity, and availability, with regard to securing data in the cloud. You will identify the virtual and physical components of the cloud infrastructure with regard to risk management analysis, including tools and techniques necessary for maintaining a secure cloud infrastructure. You will gain an understanding in cloud software assurance and validation, utilizing secure software, and the controls necessary for developing secure cloud environments. You will identify privacy issues and audit processes utilized within a cloud environment, including auditing controls, assurance issues, and the specific reporting attributes.

11/09	·	11/13/20	<b>HDL</b>	5:30 AM - 1:30 PM	ALL
11/16	·	11/20/20	<b>HDL</b>	8:30 AM - 4:30 PM	ALL
11/09	·	11/13/20	<b>OLL</b>	5:30 AM - 1:30 PM	ALL
11/16	·	11/20/20	<b>OLL</b>	8:30 AM - 4:30 PM	ALL

### **Certified Information Security Manager® (CISM) / 1995 USD / Days: 3**

This course is designed to help candidates prepare for sitting the ISACA CISM certification examination. By taking this course and obtaining CISM certification, your experience and skills in supporting the information security needs of your organization will be validated. Securing the organization's information is a critical business objective in today's business environment. The information that an organization depends on to be successful can be at risk from numerous sources. By effectively managing information security, you can address these risks and ensure the organization remains healthy and competitive in the marketplace.

10/28	·	10/30/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
10/28	·	10/30/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### **Certified Information Systems Auditor (CISA) / 3475 USD / Days: 5**

This course is designed to help candidates prepare for sitting the ISACA CISA certification examination. By taking this course and obtaining CISA certification, your experience and skills in auditing and securing the organization's information systems will be validated. Securing the organization's information is a critical business objective in today's business environment. The information that an organization depends on to be successful can be at risk from numerous sources. By effectively managing audit processes, controls, and other security aspects of the business, you will greatly contribute to the overall security of the organization.

11/09	·	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	·	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### **Certified Information Systems Security Professional (CISSP) / 3395 USD / Days: 5**

In this course, students will expand upon their knowledge by addressing the essential elements of the 8 domains that comprise a Common Body of Knowledge (CBK)® for information systems security professionals.

11/09	·	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	·	11/20/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/09	·	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/16	·	11/20/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

### **Certified IT Asset Disposal (CITAD) / 2000 USD / Days: 1**

The IAITAM Certified IT Asset Disposition (CITAD) course prepares individuals to manage the IT asset disposal process within an organization. Best practices in IT Asset Disposition (ITAD) are broken down from policy management, data security to chain of custody transitioning. Attendees whose job responsibilities include ITAD will take away the knowledge of how to avoid risk of data loss and public exposure that surround a breakdown in ITAD process management. ITAD best practices, financial return, data security global implications and the importance of vendor management are just a few of the topics incorporated in the CITAD course. This course exposes the attendee to numerous concepts for ITAM that are relevant for both direct application and as a means of discussion for those persons who will implement, manage and direct ITAM initiatives for their organizations. This course includes the exam for CITAD certification.

11/05	·	11/05/20	<b>HDL</b>	6:00 AM - 1:00 PM	ALL
11/05	·	11/05/20	<b>OLL</b>	6:00 AM - 1:00 PM	ALL

### **CertNexus Artificial Intelligence for Business Professionals (AIBIZ) / 199 USD / Days: 1**

<p>AIBIZ provides managers, business leaders, project managers and other decision makers a streamlined course and associated credential to drive informed business decisions for their AI strategy. AIBIZ candidates will learn AI concepts, approaches to machine learning and deep learning, fundamentals of AI implementations, and the impact of AI including business use cases.

<p><strong>Course includes an exam voucher for the AIBIZ exam (exam AIZ-110).</strong></p>

11/09	·	11/09/20	<b>HDL</b>	10:00 AM - 2:00 PM	ALL
11/09	·	11/09/20	<b>OLL</b>	10:00 AM - 2:00 PM	ALL

### **CertNexus Certified Cyber Secure Coder (CSC-210) / 1497 USD / Days: 3**

The stakes for software security are very high, and yet many development teams deal with software security only after the code has been developed and the software is being prepared for delivery. As with any aspect of software quality, to ensure successful implementation, security and privacy issues should be managed throughout the entire software development lifecycle.

This course presents an approach for dealing with security and privacy throughout the entire software development lifecycle. You will learn about vulnerabilities that undermine security, and how to identify and remediate them in your own projects. You will learn general strategies for dealing with security defects and misconfiguration, how to design software to deal with the human element in security, and how to incorporate security into all phases of development.

11/23	·	11/25/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/23	·	11/25/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL



## Course Schedule

### Developing on Hyperledger Fabric 1.4 / 1895 USD / Days: 2

This training course has been created to walk you through Chaincode Development, Testing, and Deployment for a Hyperledger Fabric Network catering specifically toward Golang written Chaincode (Fabric's original Chaincode Language). Additionally as an Application Developer you will learn how to write, and prepare Client Applications using the most mature Standard Development Kit in Hyperledger Fabric, NodeJS.

11/05 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/05 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### EC-Council Certified Ethical Hacker (CEH) v10.0 / 3395 USD / Days: 5

Students will learn how to scan, test, hack and secure target systems. The course covers the Five Phases of Ethical Hacking, diving into Reconnaissance, Gaining Access, Enumeration, Maintaining Access, and covering your tracks.

11/09 · 11/13/20 **HDL** 8:00 AM - 4:00 PM ALL

11/09 · 11/13/20 **OLL** 8:00 AM - 4:00 PM ALL

### EC-Council Certified Threat Intelligence Analyst (C|TIA) / 2385 USD / Days: 3

Certified Threat Intelligence Analyst (C|TIA) is designed and developed in collaboration with cybersecurity and threat intelligence experts across the globe to help organizations identify and mitigate business risks by converting unknown internal and external threats into known threats. It is a comprehensive, specialist-level program that teaches a structured approach for building effective threat intelligence.

11/23 · 11/25/20 **HDL** 6:00 AM - 2:00 PM ALL

11/23 · 11/25/20 **OLL** 6:00 AM - 2:00 PM ALL

### Hyperledger Fabric Engineer (Bootcamp) / 3100 USD / Days: 5

There is no course like this available on the market; it will start from the beginning of standing up a Hyperledger Fabric v1.4 Network. This course will accommodate architects with very little-to-no experience on Fabric, and give them the knowledge necessary to perform the role of a Fabric Architect, Administrator and Developer.

This course is a combination of the following two courses:

Hyperledger Fabric v1.4: Architecting, Designing and Deploying a Network (3 days)

Hyperledger Training: Developing on Hyperledger Fabric (2 days)

11/02 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### Hyperledger Fabric v1.4 - Architecting, Designing and Deploying a Network / 2495 USD / Days: 3

This course is designed for Architects, and System Administrators interested in gathering a deeper understanding on how Hyperledger Fabric Networks are Architected and operated throughout. You will learn about the integral base files in which Fabric are built upon. You will learn about how identity, and permissions are administered throughout Membership Only networks. Additionally, you will gather the experience necessary to enter into and manage nodes/peer needs (i.e. chaincode installation, securing communication, etc).

11/02 · 11/04/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/04/20 **OLL** 6:00 AM - 2:00 PM ALL

### IoT and Blockchain Training / 599 USD / Days: 1

This course provides an overview of IoT and Blockchain, and how Blockchain holds the potential to securely unlock business and operational value of IoT to support common tasks, such as sensing, processing, storing information, and communicating.

10/30 · 10/30/20 **HDL** 6:00 AM - 2:00 PM ALL

10/30 · 10/30/20 **OLL** 6:00 AM - 2:00 PM ALL

## IT Management

### Certified Hardware Asset Management Professional (CHAMP) / 2000 USD / Days: 1

Designed to address the numerous issues plaguing professionals in managing hardware assets, the IAITAM Certified Hardware Asset Management Professional (CHAMP) Course follows the lifecycle of IT hardware assets beyond the scope of the cradle to grave analogy and discusses the business practices that can best be used to manage those assets efficiently and cost-effectively. Emphasis is placed on identifying the policies that enhance lifecycle management. In general, policies are only effective if developed by a cross-section of the impacted departments, are reviewed frequently to remain current and are consistently communicated and enforced. The course is followed by a certification test for those that wish to achieve CHAMP certification.

11/12 · 11/12/20 **HDL** 6:00 AM - 1:00 PM ALL

11/12 · 11/12/20 **OLL** 6:00 AM - 1:00 PM ALL

### Certified Mobile Asset Management (CMAM) / 2000 USD / Days: 1

The IAITAM Certified Mobile Asset Manager (CMAM) course prepares individuals and organizations responsible for the management of mobile devices. Proliferation of mobile devices within the enterprise, whether corporate-owned or BYOD-based, has brought a complexity to ITAM never before seen in IT environments. The course will prepare individuals with the knowledge to manage personnel, policies and processes, the key elements in organizational IT management. This course encompasses both organizational owned assets as well as BYOD (employee-owned). The CMAM course has the IAITAM Best Practice Library as its foundation and encompasses financial viability, risk mitigation, policy enforcement and lifecycle management of mobile assets.

11/17 · 11/17/20 **HDL** 6:00 AM - 1:00 PM ALL

11/17 · 11/17/20 **OLL** 6:00 AM - 1:00 PM ALL

### Certified Software Asset Manager (CSAM) / 2000 USD / Days: 1

The IAITAM Certified Software Asset Manager (CSAM) Course is a foundational education program that ensures students are able to manage software assets. Students also learn about the ever-changing variables throughout our industry. From software piracy and compliance issues to legislation and organizational challenges, it is necessary to evaluate both the internal and external influences that bring about change in how organizations manage their IT assets. A successful Software Asset Manager must look at the overall goals of the organization and determine where Software Asset Management will be a strategic influence in achieving those goals. This course also includes the exam for CSAM certification.

11/03 · 11/03/20 **HDL** 6:00 AM - 1:00 PM ALL

11/03 · 11/03/20 **OLL** 6:00 AM - 1:00 PM ALL

### IT Management and Leadership Executive (ITMLE®) Certification / 1995 USD / Days: 3

The IT Management & Leadership Executive (ITMLE®) Certification Bootcamp is designed for current managers of 4+ years or previously certified ITMLP® individuals. Topics are critical for IT managers/executives for career growth

11/10 · 11/12/20 **HDL** 6:00 AM - 2:00 PM ALL

11/10 · 11/12/20 **OLL** 6:00 AM - 2:00 PM ALL

## ITIL

### ITIL® 4 Awareness / 795 USD / Days: 1

ITIL® is the world's leading best practice framework for implementing IT service management. Organizations use ITIL to plan, implement, support, and improve services and create value for their customers. In this course, you will learn the foundational knowledge and skills for adopting and adapting best practices for IT service management (ITSM) in your organization.

11/16 · 11/16/20 **HDL** 6:00 AM - 2:00 PM ALL

11/18 · 11/18/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/16/20 **OLL** 6:00 AM - 2:00 PM ALL

## Course Schedule

### ITIL® 4 Awareness / 795 USD / Days: 1

ITIL® is the world's leading best practice framework for implementing IT service management. Organizations use ITIL to plan, implement, support, and improve services and create value for their customers. In this course, you will learn the foundational knowledge and skills for adopting and adapting best practices for IT service management (ITSM) in your organization.

11/18 · 11/18/20 **OLL** 6:00 AM - 2:00 PM ALL

### ITIL® 4 Foundation / 1895 USD / Days: 2

ITIL® is the world's leading best practice framework for implementing IT Service Management. ITIL version 4 introduces IT Service Management through the lens of a Service Value System (SVS), which provides a holistic end-to-end view of how to successfully contribute to business value, and also how to leverage concepts from models such as Lean IT, Agile, DevOps and Organizational Change Management. This foundational course immerses you in the guiding principles, dimensions, and practices of ITIL®; 4.

New Horizons is committed to your success beyond the classroom. Your enrollment in this class includes an ITIL 4 certification exam voucher and the official AXELOS ITIL Foundation Guidance e-book. The e-book reinforces what you learned in class and can serve as a reference guide for you and your organization as you begin your ITIL 4 adoption. The ITIL 4 Foundation certification is required before you can get any of the Managing Professional or Strategic Leader certifications.

10/29 · 10/30/20 **HDL** 8:00 AM - 4:00 PM ALL

11/09 · 11/10/20 **HDL** 8:00 AM - 4:00 PM ALL

11/16 · 11/17/20 **HDL** 6:00 AM - 2:00 PM ALL

11/23 · 11/24/20 **HDL** 6:00 AM - 2:00 PM ALL

10/29 · 10/30/20 **OLL** 8:00 AM - 4:00 PM ALL

11/09 · 11/10/20 **OLL** 8:00 AM - 4:00 PM ALL

11/16 · 11/17/20 **OLL** 6:00 AM - 2:00 PM ALL

11/23 · 11/24/20 **OLL** 6:00 AM - 2:00 PM ALL

### ITIL® 4 Specialist High Velocity IT (HVIT) / 2385 USD / Days: 3

ITIL 4 is a framework for quality IT service management (ITSM) through proven best practice, providing practical and flexible guidance to support your organization on its journey to digital transformation while empowering your IT teams to continue to play a crucial role in the wider business strategy. This course highlights the ways in which digital organizations and digital operating models function in high-velocity environments, including the use of working practices such as Agile and Lean, and technical practices and technologies such as Cloud, Automation, and Automatic Testing.

If you are interested in this next step on the ITIL journey, please note that you must hold the ITIL 4 Foundation certification. The associated certification exam voucher is included with this course.

11/09 · 11/11/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/11/20 **OLL** 6:00 AM - 2:00 PM ALL

### ITIL® 4 Strategist Direct Plan and Improve (DPI) / 2385 USD / Days: 3

This unique and central course covers requirements in both the ITIL Managing Professional and ITIL Strategic Leader designations. As such, this course is a must-have in any ITIL 4 professional development plan. You will gain the practical skills needed to establish a "learning and improving" IT organization that possess a strong and targeted strategic direction. The associated certification exam voucher is included with this course.

11/16 · 11/18/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/18/20 **OLL** 6:00 AM - 2:00 PM ALL

### Leadership and Professional Development

#### Accomplishing the Results You Want / 2250 USD / Days: 3

In this course, students will learn how to strengthen your leadership voice and foster employee buy-in to exceed expectations and achieve the most positive outcome.

11/18 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/18 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Effective Leadership through Coaching / 2250 USD / Days: 3

The most successful leaders recognize that their success depends upon the success of those they lead. Enabling others to grow and fulfil their potential by coaching them to discover and apply their talents and strengths is a core competency of leadership.

11/04 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/04 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Leadership Excellence for Senior Management / 2250 USD / Days: 3

To maximize performance and foster a healthy environment, senior managers must also motivate others, nurturing and utilizing the distinctive skills of each team member.

11/18 · 11/20/20 **HDL** 8:00 AM - 4:00 PM ALL

11/18 · 11/20/20 **OLL** 8:00 AM - 4:00 PM ALL

#### Making the Right Decisions Under Pressure / 1500 USD / Days: 2

In this course, students will learn to evaluate options, generate possible solutions, and decide on logical strategies.

11/05 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/05 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### Managing Remote and Virtual Teams / 1500 USD / Days: 2

Managing remote teams is now a common occurrence. Working virtually offers unique advantages and challenges. But how do you best leverage these benefits while overcoming impediments? This course will teach you to adjust your management style to successfully improve communication, foster connections, increase productivity, and develop highly successful remote and virtual teams.

11/19 · 11/20/20 **HDL** 8:00 AM - 4:00 PM ALL

11/19 · 11/20/20 **OLL** 8:00 AM - 4:00 PM ALL

### Mastering Positive Assertiveness / 1500 USD / Days: 2

In this course, students will discover the best techniques to be properly assertive, and what are the ideal approaches in differing situations.

11/23 · 11/24/20 **HDL** 6:00 AM - 2:00 PM ALL

11/23 · 11/24/20 **OLL** 6:00 AM - 2:00 PM ALL

### Providing Outstanding Customer Service / 1500 USD / Days: 2

This course offers practical tools and techniques to win clients, create loyal advocates for your business, and deliver excellent customer service.

11/10 · 11/11/20 **HDL** 6:00 AM - 2:00 PM ALL

11/10 · 11/11/20 **OLL** 6:00 AM - 2:00 PM ALL

### Thinking with Critical Insight / 1500 USD / Days: 2

Students will learn to explore challenges, defy incorrect assumptions, and look at things with new and differing perspectives, incorporating these insights into your thought processes, and enabling them to find solutions to even the most difficult tasks.

11/17 · 11/18/20 **HDL** 6:00 AM - 2:00 PM ALL

11/17 · 11/18/20 **OLL** 6:00 AM - 2:00 PM ALL

### Transitioning into Leadership for an IT Manager / 2250 USD / Days: 3

From developing an inspiring vision and empowering members to reach it. To meeting deadlines and evaluating results. This course you will teach students the skills and behaviors needed to successfully transition into an IT manager role.

11/18 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/18 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft 365

#### MS-500 Microsoft 365 Security Administrator / 2380 USD / Days: 4

This four-MOC packaged set aligned to Microsoft 365 Exam: Microsoft 365 Security Administrator contains courseware that helps prepare students for Exams MS-500. Passing this exam is required to earn the Microsoft 365 Security Administrator certification.

11/02 · 11/05/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/05/20 **OLL** 6:00 AM - 2:00 PM ALL

## Course Schedule

### MS-700T00 Managing Microsoft Teams / 2380 USD / Days: 4

The Managing Microsoft Teams course is designed for persons who are aspiring to the Microsoft 365 Teams Admin role. Microsoft Teams admins configure, deploy, and manage Office 365 workloads for Microsoft Teams that focus on efficient and effective collaboration and communication in an enterprise environment. This course covers six central elements - Microsoft Teams overview, implementing governance, security and compliance for Microsoft Teams, preparing the environment for a Microsoft Teams deployment, deploying and managing teams, managing collaboration and managing communication in Microsoft Teams.

11/02	11/05/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/02	11/05/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### MS-900T01 Microsoft 365 Fundamentals / 595 USD / Days: 1

This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings. You will begin by learning about cloud fundamentals, including an overview of cloud computing and specifically Microsoft cloud services. You will be introduced to Microsoft Azure, and you will examine the differences between Microsoft 365 and Office 365. You will then perform an in-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of enterprise mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration. The course then analyzes how security, compliance, privacy, and trust are handled in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

11/16	11/16/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/16/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Microsoft Access

#### Access 2013 - Part 1 / 590 USD / Days: 2

In this course, students will learn how to use Access 2013 to manage data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data.

Date	Flexible	<b>ML</b>	Time	Flexible	ALL
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#### Access 2016 - Part 1 / 590 USD / Days: 2

In this course, students will use Access 2016 to manage their data, including creating a new database; constructing tables; designing forms and reports; and creating queries to join, filter, and sort data.

11/09	11/10/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/10/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
11/09	11/10/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/10/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

#### Access 2016 - Part 2 / 590 USD / Days: 2

You've covered many of the basic functions of Microsoft® Office Access® 2016, and now you're ready to learn advanced Access features such as database management, advanced form design, packaging a database, encrypting a database, preparing a database for multi-user access, and more. Knowledge of these features separate database professionals from the casual database users or occasional designers.

11/18	11/19/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/18	11/19/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### Access 2019 - Part 1 / 590 USD / Days: 2

Data is everywhere. Most job roles today involve some form of data management. Virtually everyone is affected in some way by the need to manage data. A relational database application such as Microsoft® Office Access® can help you and your organization with this task.

11/03	11/04/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/03	11/04/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

#### Access 2019 - Part 2 / 590 USD / Days: 2

Your training and experience using Microsoft® Office Access®; has given you basic database management skills, such as creating tables, designing forms and reports, and building queries. In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

11/19	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/19	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### Access for Office 365 - Part 1 / 590 USD / Days: 2

In this introductory course, you will discover the capabilities of Microsoft® Access®, a relational database application that can help you and your organization manage your complex data.

11/09	11/10/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/10/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

#### Access for Office 365 - Part 2 / 590 USD / Days: 2

In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Access Expert (Office 365 and Office 2019): Exam MO-500 certification.

11/12	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
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#### Access for Office 365 - Part 2 / 590 USD / Days: 2

In this course, you will expand your knowledge of relational database design; promote quality input from users; improve database efficiency and promote data integrity; and implement advanced features in tables, queries, forms, and reports. Extending your knowledge of Access will result in a robust, functional database for your users.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Access Expert (Office 365 and Office 2019): Exam MO-500 certification.

11/12	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
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### Microsoft Azure

#### AZ-104T00 - Microsoft Azure Administrator / 2380 USD / Days: 4

This course teaches IT Professionals how to manage their Azure subscriptions, secure identities, administer the infrastructure, configure virtual networking, connect Azure and on-premises sites, manage network traffic, implement storage solutions, create and scale virtual machines, implement web apps and containers, back up and share data, and monitor your solution.

11/02	11/05/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/10	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/19/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/02	11/05/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/10	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/19/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

#### AZ-204T00: Developing Solutions for Microsoft Azure / 2975 USD / Days: 5

This course teaches developers how to create end-to-end solutions in Microsoft Azure. Students will learn how to implement Azure compute solutions, create Azure Functions, implement and manage web apps, develop solutions utilizing Azure storage, implement authentication and authorization, and secure their solutions by using KeyVault and Managed Identities. Students will also learn how to connect to and consume Azure services and third-party services, and include event- and message-based models in their solutions. The course also covers monitoring, troubleshooting, and optimizing Azure solutions.

11/09	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL



## Course Schedule

### AZ-400 Designing and Implementing Microsoft DevOps Solutions / 4165 USD / Days: 5

This course provides the knowledge and skills to design and implement DevOps processes and practices. Students will learn how to plan for DevOps, use source control, scale Git for an enterprise, consolidate artifacts, design a dependency management strategy, manage secrets, implement continuous integration, implement a container build strategy, design a release strategy, set up a release management workflow, implement a deployment pattern, and optimize feedback mechanisms.

11/09	11/13/20	HDL	8:00 AM - 4:00 PM	ALL
11/09	11/13/20	OLL	8:00 AM - 4:00 PM	ALL

### AZ-500 Microsoft Azure Security Technologies / 2380 USD / Days: 4

In this course students will gain the knowledge and skills needed to implement security controls, maintain the security posture, and identify and remediate vulnerabilities by using a variety of security tools. The course covers scripting and automation, virtualization, and cloud N-tier architecture.

11/02	11/05/20	HDL	6:00 AM - 2:00 PM	ALL
11/02	11/05/20	OLL	6:00 AM - 2:00 PM	ALL

### AZ-900 Microsoft Azure Fundamentals (with Labs) / 1190 USD / Days: 2

This course will provide foundational level knowledge on cloud concepts; core Azure services; security, privacy, compliance, and trust; and Azure pricing and support. <br /><strong>Note</strong>: <em>This course provides an Azure pass and time for you to participate in hands-on labs. If you do not need hands-on experience, consider the AZ-900T01: Microsoft Azure Fundamentals (1 day) course. The content for both courses align to the AZ-900 exam objective domain.</em>

11/19	11/20/20	HDL	6:00 AM - 2:00 PM	ALL
11/19	11/20/20	OLL	6:00 AM - 2:00 PM	ALL

### AZ-900T01 Microsoft Azure Fundamentals / 595 USD / Days: 1

This course will provide foundational level knowledge of cloud services and how those services are provided with Microsoft Azure. The course can be taken as an optional first step in learning about cloud services and Microsoft Azure, before taking further Microsoft Azure or Microsoft cloud services courses.

11/06	11/06/20	HDL	6:00 AM - 2:00 PM	ALL
11/06	11/06/20	OLL	6:00 AM - 2:00 PM	ALL

### DP-200 Implementing an Azure Data Solution / 1785 USD / Days: 3

In this course, students will implement various data platform technologies into solutions that are in line with business and technical requirements including on-premises, cloud, and hybrid data scenarios incorporating both relational and No-SQL data. They will also learn how to process data using a range of technologies and languages for both streaming and batch data.

Students will also explore how to implement data security including authentication, authorization, data policies and standards. They will also define and implement data solution monitoring for both the data storage and data processing activities. Finally, they will manage and troubleshoot Azure data solutions which includes the optimization and disaster recovery of big data, batch processing and streaming data solutions.

11/09	11/11/20	HDL	6:00 AM - 2:00 PM	ALL
11/09	11/11/20	OLL	6:00 AM - 2:00 PM	ALL

### DP-201T01 - Designing an Azure Data Solution / 1190 USD / Days: 2

In this course, students will design various data platform technologies into solutions that are in line with business and technical requirements. This can include on-premises, cloud, and hybrid data scenarios which incorporate relational, No-SQL or Data Warehouse data. Students will also learn how to design process architectures using a range of technologies for both streaming and batch data.

Students will also explore how to design data security including data access, data policies and standards. They will also design Azure data solutions which includes the optimization, availability and disaster recovery of big data, batch processing and streaming data solutions.

11/12	11/13/20	HDL	6:00 AM - 2:00 PM	ALL
11/12	11/13/20	OLL	6:00 AM - 2:00 PM	ALL

## Microsoft Cloud and Big Data

### Microsoft Power BI - Data Analysis Practitioner / 800 USD / Days: 2

As technology progresses and becomes more interwoven with our businesses and lives, more data is collected about business and personal activities. This era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage, allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and a competitive advantage.

11/23	11/24/20	HDL	6:00 AM - 2:00 PM	ALL
11/23	11/24/20	OLL	6:00 AM - 2:00 PM	ALL

## Microsoft Excel

### 10994 Data Analysis Fundamentals using Excel / 1190 USD / Days: 2

The main purpose of the course is to give students the ability to add analysis capabilities to Excel spreadsheets and to provide students with a foundation to learn about more advanced data analytics with Excel or Power BI.

11/05	11/06/20	HDL	6:00 AM - 2:00 PM	ALL
11/05	11/06/20	OLL	6:00 AM - 2:00 PM	ALL

### DA-100T00 - Analyzing Data with Microsoft Power BI / 2975 USD / Days: 4

This course will discuss the various methods and best practices that are in line with business and technical requirements for modeling, visualizing, and analyzing data with Power BI. The course will also show how to access and process data from a range of data sources including both relational and non-relational data. This course will also explore how to implement proper security standards and policies across the Power BI spectrum including datasets and groups. The course will also discuss how to manage and deploy reports and dashboards for sharing and content distribution. Finally, this course will show how to build paginated reports within the Power BI service and publish them to a workspace for inclusion within Power BI.

11/02	11/05/20	HDL	6:00 AM - 2:00 PM	ALL
11/02	11/05/20	OLL	6:00 AM - 2:00 PM	ALL

### Excel 2013 - Part 1 / 295 USD / Days: 1

In this course, students will use Microsoft® Office Excel® 2013 to create spreadsheets and workbooks that they can use to store, manipulate, and share data.

Date	Flexible	ML	Time	Flexible	ALL
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### Excel 2013 - Part 2 / 295 USD / Days: 1

Students will build upon the foundational Microsoft® Office Excel® 2013 knowledge and skills already acquired and learn to create advanced workbooks and worksheets, including advanced formulas, tables, PivotTables, PivotCharts and data filtering.

Date	Flexible	ML	Time	Flexible	ALL
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### Excel 2013 - Part 3 / 295 USD / Days: 1

In this course, students will learn some of the more advanced features of Excel, including automating common tasks, auditing workbooks to avoid errors, sharing data with other people, analyzing data, and using Excel data in other applications.

Date	Flexible	ML	Time	Flexible	ALL
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### Excel 2016 - Formulas and Charts (FocusChoice) / 195 USD / Days: 1

In This Course, students will analyze Excel data, create Formulas, Charts and Data to Support Excel Spreadsheets and Workbooks.

11/03	11/03/20	HDL	6:00 AM - 9:30 AM	ALL
11/03	11/03/20	OLL	6:00 AM - 9:30 AM	ALL

## Course Schedule

### Excel 2016 - Part 1 / 295 USD / Days: 1

<p>Are you looking to become a proficient Excel user? Professional Excel training from New Horizons can get you on the path to mastering this popular data spreadsheet software.</p>

<p>Through completing the introductory Excel 2016 training course, you'll develop foundational data manipulation knowledge and skills that you can build upon through additional training and use. With the Excel 2016 - Part 1 course under your belt, you'll feel confident using one of the world's most powerful applications.</p>

11/09	11/09/20	ILT	6:00 AM - 2:00 PM	OC
10/29	10/29/20	HDL	6:00 AM - 2:00 PM	ALL
11/05	11/05/20	HDL	8:00 AM - 4:00 PM	ALL
11/09	11/09/20	HDL	6:00 AM - 2:00 PM	ALL
11/17	11/17/20	HDL	6:00 AM - 2:00 PM	ALL
11/24	11/24/20	HDL	8:00 AM - 4:00 PM	ALL
10/29	10/29/20	OLL	6:00 AM - 2:00 PM	ALL
11/05	11/05/20	OLL	8:00 AM - 4:00 PM	ALL
11/09	11/09/20	OLL	6:00 AM - 2:00 PM	ALL
11/17	11/17/20	OLL	6:00 AM - 2:00 PM	ALL
11/24	11/24/20	OLL	8:00 AM - 4:00 PM	ALL

### Excel 2016 - Part 2 / 295 USD / Days: 1

<p>You've mastered the basics of Excel. In Excel 2016 - Part 2 training, you'll build upon your data manipulation skills and unlock more capabilities within the platform.</p>

<p>Deepen your understanding of Excel by learning how to create advanced workbooks and worksheets. With Part 2 training from New Horizons under your belt, you'll be ready to create custom formulas, apply built-in Excel functions and manipulate data to extract the insights you need.</p>

10/27	10/27/20	HDL	6:00 AM - 2:00 PM	ALL
10/30	10/30/20	HDL	6:00 AM - 2:00 PM	ALL
11/02	11/02/20	HDL	6:00 AM - 2:00 PM	ALL
11/05	11/05/20	HDL	6:00 AM - 2:00 PM	ALL
11/09	11/09/20	HDL	6:00 AM - 2:00 PM	ALL
11/11	11/11/20	HDL	8:00 AM - 4:00 PM	ALL
11/16	11/16/20	HDL	6:00 AM - 2:00 PM	ALL
11/20	11/20/20	HDL	8:00 AM - 4:00 PM	ALL
11/24	11/24/20	HDL	6:00 AM - 2:00 PM	ALL
10/27	10/27/20	OLL	6:00 AM - 2:00 PM	ALL
10/30	10/30/20	OLL	6:00 AM - 2:00 PM	ALL
11/02	11/02/20	OLL	6:00 AM - 2:00 PM	ALL
11/05	11/05/20	OLL	6:00 AM - 2:00 PM	ALL
11/09	11/09/20	OLL	6:00 AM - 2:00 PM	ALL

### Excel 2016 - Part 2 / 295 USD / Days: 1

<p>You've mastered the basics of Excel. In Excel 2016 - Part 2 training, you'll build upon your data manipulation skills and unlock more capabilities within the platform.</p>

<p>Deepen your understanding of Excel by learning how to create advanced workbooks and worksheets. With Part 2 training from New Horizons under your belt, you'll be ready to create custom formulas, apply built-in Excel functions and manipulate data to extract the insights you need.</p>

11/11	11/11/20	OLL	8:00 AM - 4:00 PM	ALL
11/16	11/16/20	OLL	6:00 AM - 2:00 PM	ALL
11/20	11/20/20	OLL	8:00 AM - 4:00 PM	ALL
11/24	11/24/20	OLL	6:00 AM - 2:00 PM	ALL

### Excel 2016 - Part 3 / 295 USD / Days: 1

<p>Excel is a powerhouse spreadsheet software used by companies small and large. Master this popular platform by completing the Excel 2016 - Part 3 course from New Horizons.</p>

<p>This advanced Excel course builds off learnings from Excel 2016 - Parts 1 & 2 and prepares you to complete difficult Excel tasks such as LOOKUPS, macros and more. The course also covers Microsoft Office Specialist exam objectives to help you prep for the certification exam.</p>

11/12	11/12/20	HDL	6:00 AM - 2:00 PM	ALL
11/20	11/20/20	HDL	8:00 AM - 4:00 PM	ALL
11/12	11/12/20	OLL	6:00 AM - 2:00 PM	ALL
11/20	11/20/20	OLL	8:00 AM - 4:00 PM	ALL

### Excel 2016 - Tables, Pivot Tables and Conditional Formatting / 195 USD / Days: .5

In This Course, students will analyze Excel data, create PivotTables, Pivot Charts as well as Analyzing Pivot Tables.

11/03	11/03/20	HDL	10:30 AM - 2:00 PM	ALL
11/03	11/03/20	OLL	10:30 AM - 2:00 PM	ALL

### Excel 2016/2019 - Data Analysis with PivotTables / 295 USD / Days: 1

Being able to harness the power of PivotTable features & create PivotCharts will help students gain an edge. Not only will students be able to summarize data to analyze, but they can organize the data in a way that can be meaningfully presented to others.

11/20	11/20/20	HDL	8:00 AM - 4:00 PM	ALL
11/20	11/20/20	OLL	8:00 AM - 4:00 PM	ALL

### Excel 2016/2019 - Data Analysis with Power Pivot / 295 USD / Days: 1

Excel provides Power Pivot to help students organize, manipulate, and report on their data in the best way possible. In this course, students gain a solid understanding of Power Pivot to maximize their effectiveness when analyzing data.

11/05	11/05/20	HDL	6:00 AM - 2:00 PM	ALL
11/05	11/05/20	OLL	6:00 AM - 2:00 PM	ALL

### Excel 2019 - Part 1 / 295 USD / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. Excel can help you organize, calculate, analyze, revise, update, and present your data in ways that will help the decision makers in your organization steer you in the right direction. It will also make these tasks much easier for you to accomplish, and in much less time, than if you used traditional pen-and-paper methods or non-specialized software.

10/28	10/28/20	HDL	8:00 AM - 4:00 PM	ALL
11/04	11/04/20	HDL	6:00 AM - 2:00 PM	ALL
11/16	11/16/20	HDL	6:00 AM - 2:00 PM	ALL
11/23	11/23/20	HDL	6:00 AM - 2:00 PM	ALL
10/28	10/28/20	OLL	8:00 AM - 4:00 PM	ALL
11/04	11/04/20	OLL	6:00 AM - 2:00 PM	ALL
11/16	11/16/20	OLL	6:00 AM - 2:00 PM	ALL
11/23	11/23/20	OLL	6:00 AM - 2:00 PM	ALL

### Excel 2019 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Excel® 2019: Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

11/03	11/03/20	HDL	6:00 AM - 2:00 PM	ALL
11/17	11/17/20	HDL	8:00 AM - 4:00 PM	ALL
11/03	11/03/20	OLL	6:00 AM - 2:00 PM	ALL
11/17	11/17/20	OLL	8:00 AM - 4:00 PM	ALL

## Course Schedule

### Excel 2019 - Part 3 / 295 USD / Days: 1

This course builds upon the foundational and intermediate knowledge presented in the Microsoft® Office Excel® 2019: Part 1 and Microsoft® Office Excel® 2019: Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you'll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

11/06	11/06/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/25	11/25/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/06	11/06/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/25	11/25/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Microsoft Excel for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

This course aims to provide you with a foundation for Excel knowledge and skills, which you can build upon to eventually become an expert in data manipulation. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019): Exam MO-200 and Excel Expert (Office 365 and Office 2019): Exam MO-201.

11/03	11/03/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/18	11/18/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/03	11/03/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL
11/18	11/18/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Microsoft Excel for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Excel® for Office 365™ (Desktop or Online): Part 1 course and will help start you down the road to creating advanced workbooks and worksheets that can help deepen your understanding of organizational intelligence. The ability to analyze massive amounts of data, extract actionable information from it, and present that information to decision makers is at the foundation of a successful organization that is able to compete at a high level.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Excel Associate (Office 365 and Office 2019): Exam MO-200 and Excel Expert (Office 365 and Office 2019): Exam MO-201 certifications.

11/04	11/04/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/19	11/19/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/04	11/04/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/19	11/19/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Microsoft Excel for Office 365 (Desktop or Online) - Part 3 / 295 USD / Days: 1

In this course, you will build upon the foundational and intermediate knowledge presented in the Microsoft® Excel®; Excel®; for Office 365™; (Desktop or Online): Part 1 and Microsoft® Excel®; for Office 365™; (Desktop or Online): Part 2 courses to help you get the most of your Excel experience. The ability to collaborate with colleagues, automate complex or repetitive tasks, and use conditional logic to construct and apply elaborate formulas and functions will put the full power of Excel right at your fingertips. The more you learn about how to get Excel to do the hard work for you, the more you'll be able to focus on getting the answers you need from the vast amounts of data your organization generates.

11/05	11/05/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/20	11/20/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/05	11/05/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/20	11/20/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

### Microsoft Exchange

#### 20345-2 Designing and Deploying Microsoft Exchange Server 2016/2019 / 2975 USD / Days: 5

This course provides experienced Exchange Server administrators with the knowledge to design and implement an Exchange Server messaging environment. The course covers how to design and configure advanced components in an Exchange Server deployment such as site resiliency, advanced security, compliance, archiving and discovery solutions, coexistence with other Exchange organizations or Exchange Online, and migration from previous versions of Exchange server. The course also provides guidelines, best practices, and considerations that will help optimize Exchange Server deployments.

11/09	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Microsoft Modern Desktop Administration

#### MD-100T00 Windows 10 / 2975 USD / Days: 5

In this course, students will learn how to support and configure Windows 10 desktops in an organizational environment. Students will develop skills that include learning how to install, customize, and update Windows 10 operating systems. Students will learn how to managing storage, files, and devices as well as how to configure network connectivity for Windows 10. Students will also learn how to secure the Windows 10 OS and protect the data on the device. Finally, students will learn how to manage and troubleshoot Windows 10.

11/16	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### MD-101 Managing Modern Desktops / 2975 USD / Days: 5

This three-MOC packaged set aligned to Modern Desktop Exam: Modern Desktop Administrator Part 2 contains courseware that helps prepare students for Exams MD-101. Passing this exam is required to earn the Modern Desktop Administrator certification.

11/09	11/13/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/09	11/13/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

### Microsoft Office

#### 10997 Office 365 Administration / 1785 USD / Days: 3

This course teaches you the skills you need to in administer, configure, troubleshoot, and operate Office 365 services, including its identities, dependencies, requirements, and supporting technologies. You will develop the skills required to administer and troubleshoot Office 365 tenant and key services of Office 365, such as Exchange Online, SharePoint Online and Skype for Business and Teams. You will also be introduced to security and compliance features of Office 365.

11/02	11/04/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/18	11/20/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/02	11/04/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/18	11/20/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

### Microsoft 365 Office for the Web (with Teams) / 295 USD / Days: 1

This course introduces working with shared documents in the familiar Office 365 online apps—Word, PowerPoint®, and Excel®—as an alternative to installing the Microsoft® Office desktop applications. This course also introduces several productivity apps including Yammer™, Planner, and Delve® that can be used in combination by teams for communication and collaboration.

11/12	11/12/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/12	11/12/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Microsoft Teams / 295 USD / Days: .5

Microsoft Teams includes meetings, group conversations, video chat, file-sharing, co-authoring, SharePoint connection, and it can also be used to link to many other Office 365 apps.

10/30	10/30/20	<b>HDL</b>	7:00 AM - 11:00 AM	ALL
10/30	10/30/20	<b>OLL</b>	7:00 AM - 11:00 AM	ALL



## Course Schedule

### MS-101T00 Microsoft 365 Mobility and Security / 2975 USD / Days: 5

This course covers three central elements of Microsoft 365 enterprise administration &ndash; Microsoft 365 security management, Microsoft 365 compliance management, and Microsoft 365 device management. In Microsoft 365 security management, you will examine all the common types of threat vectors and data breaches facing organizations today, and you will learn how Microsoft 365's security solutions address these security threats.

11/02 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft OneNote

#### OneNote 2016 / 295 USD / Days: 1

This course provides a way for students to create and collect their notes. This course will introduce students to using OneNote notebooks to store a variety of content in an organized way, access the content from anywhere, and also share it.

11/19 · 11/19/20 **HDL** 6:00 AM - 2:00 PM ALL

11/19 · 11/19/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft Outlook

#### Microsoft Outlook for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style.

This course covers the Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400 certification exam.

11/04 · 11/04/20 **HDL** 6:00 AM - 2:00 PM ALL

11/04 · 11/04/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft Outlook for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you'll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Outlook® for Office 365™ (Desktop or Online): Part 1 course and will help you customize a communication system well-suited to your work style.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Outlook Associate (Office 365 and Office 2019): Exam MO-400

11/05 · 11/05/20 **HDL** 6:00 AM - 2:00 PM ALL

11/05 · 11/05/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Outlook 2016 - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create Tasks and Notes for yourself, and customize the Outlook interface to suit your working style.

11/03 · 11/03/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/16/20 **HDL** 8:00 AM - 4:00 PM ALL

11/03 · 11/03/20 **OLL** 6:00 AM - 2:00 PM ALL

11/16 · 11/16/20 **OLL** 8:00 AM - 4:00 PM ALL

#### Outlook 2016 - Part 2 / 295 USD / Days: 1

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2016: Part 1 course and will help students customize a communication system well-suited to your work styles.

11/06 · 11/06/20 **HDL** 8:00 AM - 4:00 PM ALL

11/19 · 11/19/20 **HDL** 8:00 AM - 4:00 PM ALL

11/06 · 11/06/20 **OLL** 8:00 AM - 4:00 PM ALL

11/19 · 11/19/20 **OLL** 8:00 AM - 4:00 PM ALL

#### Outlook 2019 - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style.

This course is the first in a series of two Microsoft® Office Outlook® 2019 courses. It will provide you with the basic skills you need to start using Outlook 2019 to manage your email communications, contact information, calendar events, tasks, and notes.

11/23 · 11/23/20 **HDL** 6:00 AM - 2:00 PM ALL

### Outlook 2019 - Part 1 / 295 USD / Days: 1

In this course, you will use Outlook to send, receive, and manage email messages, manage your contact information, schedule appointments and meetings, create tasks and notes for yourself, and customize the Outlook interface to suit your working style.

This course is the first in a series of two Microsoft® Office Outlook® 2019 courses. It will provide you with the basic skills you need to start using Outlook 2019 to manage your email communications, contact information, calendar events, tasks, and notes.

11/23 · 11/23/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Outlook 2019 - Part 2 / 295 USD / Days: 1

In this course, you will customize command sets, configure mail accounts, set global options, perform advanced searches, apply filters to intercept mail and control spam, create rules to automate mail management tasks, work with calendars and contacts, manage tasks, preserve data with archives and data files, as well as share and delegate access to your Outlook items. In short, you'll work with a wide range of features and options and, in so doing, understand why Outlook is a leading personal management system.

This course builds upon the foundational knowledge presented in the Microsoft® Office Outlook® 2019: Part 1 course and will help you customize a communication system well-suited to your work style.

11/24 · 11/24/20 **HDL** 6:00 AM - 2:00 PM ALL

11/24 · 11/24/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft PowerPoint

#### Microsoft Office PowerPoint 2019 - Part 1 / 295 USD / Days: 1

In this course, you will use PowerPoint 2019 to begin creating engaging, dynamic multimedia presentations. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

11/18 · 11/18/20 **HDL** 8:00 AM - 4:00 PM ALL

11/18 · 11/18/20 **OLL** 8:00 AM - 4:00 PM ALL

## Course Schedule

### Microsoft Office PowerPoint 2019 - Part 2 / 295 USD / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® Office PowerPoint® 2019 provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

11/05	11/05/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/05	11/05/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### PowerPoint 2016 - Part 1 / 295 USD / Days: 1

In this course, students will use PowerPoint 2016 to begin creating engaging, dynamic multimedia presentations.

11/10	11/10/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/18	11/18/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/10	11/10/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/18	11/18/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### PowerPoint 2016 - Part 2 / 295 USD / Days: 1

In this course, students learn different tools & features within PowerPoint that will help them deliver content in an informative & memorable manner. Students will create presentations that not only stand out, but also don't consume all of their time.

11/06	11/06/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/19	11/19/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/06	11/06/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL
11/19	11/19/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### PowerPoint for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

By exploring the vast array of features and functionality contained within PowerPoint, you will gain the ability to organize your content, enhance it with high-impact visuals, and deliver it with a punch. In this course, you will use PowerPoint to begin creating engaging, dynamic multimedia presentations. The course material will also enable you to access and effectively utilize many web-based resources provided with your Office 365 subscription. This includes brief coverage of key skills for using PowerPoint for the Web and OneDrive. Helpful notes throughout the material alert you to cases where the online version of the application may function differently from the primary, desktop version.

11/17	11/17/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/17	11/17/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

### PowerPoint for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

Meetings, instruction, training, pitches; these are all a part of our daily lives. We are often called upon to deliver presentations with little notice, at multiple venues, and with varying requirements. And, some of these presentations include sensitive information that needs to be guarded. Given all the variables, it may seem an overwhelming task to deliver your content, on time, to all audiences, and to only those who need to see it. Oh, and by the way, you need to make it interesting, informative, and memorable. So, how do you do it? Without the help of a robust set of tools, it would be nearly impossible. But Microsoft® PowerPoint® provides you with a variety of such tools that can help you deliver content in nearly any situation, while saving time and effort. By taking advantage of these tools, you will be creating presentations that not only stand out from the crowd, but also don't consume all of your available time. This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the PowerPoint Associate (Office 365 and Office 2019): Exam MO-300.

11/19	11/19/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/19	11/19/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

## Microsoft PowerShell

### 10961 Automating Administration with Windows PowerShell / 2975 USD / Days: 5

This course provides students with the fundamental knowledge and skills to use Windows PowerShell for administering and automating administration of Windows based servers.

11/02	11/06/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/02	11/06/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/16	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### 10962 Advanced Automated Administration with Windows PowerShell® / 1785 USD / Days: 3

This course that will teach students how to automate administrative tasks using Windows PowerShell 5.1. Students will learn core scripting skills such as creating advanced functions, writing controller scripts, and handling script errors. Students will learn how to work with Windows PowerShell Workflow, the REST API and XML and JSON formatted data files. Students will also learn how to use new administration tools such as Desired State Configuration (DSC) and Just Enough Administration (JEA) to configure and secure servers.

11/23	11/25/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/23	11/25/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### 55133 PowerShell for System Center Configuration Manager Administrators / 1785 USD / Days: 3

This course provides you with the knowledge and skills needed to use PowerShell for System Center Configuration Manager (SCCM) administration. In this course, you will learn how to access the PowerShell cmdlets included with SCCM 1802 and use them to perform configuration tasks for a primary site. Individual cmdlets will be used in working with objects such as Boundaries, Boundary Groups, Collections, Software Deployment, Patching, Compliance Settings, OSD Task Sequences, and many others. Basic scripting will also be covered so you can learn how to put PowerShell to use when working with large sets of objects.

11/18	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/18	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

## Microsoft Project

### 55205 Mastering Microsoft Project 2016 / 1785 USD / Days: 3

The course begins with the basic concepts and leads students through all the functions they'll need to plan and manage a small to medium-size project, including how to level resources and capture both cost and schedule progress.

11/02	11/04/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/02	11/04/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### Project 2010 - Level 2 / 395 USD / Days: 1

Students will learn how to work with templates, create baseline plans, monitor and update projects, analyze project statistics, handle delays and conflicts, create reports, consolidate project files, share resources, and customize Project. Students will a

Date	Flexible	<b>ML</b>	Time	Flexible	ALL
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### Project 2016 - Part 1 / 395 USD / Days: 1

This course is designed to familiarize students with the basic features and functions of Microsoft Project Professional 2016 so they can use it effectively and efficiently in a real-world environment.

11/02	11/02/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
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## Course Schedule

### Project 2016 - Part 1 / 395 USD / Days: 1

This course is designed to familiarize students with the basic features and functions of Microsoft Project Professional 2016 so they can use it effectively and efficiently in a real-world environment.

11/16	11/16/20	HDL	8:00 AM - 4:00 PM	ALL
11/02	11/02/20	OLL	6:00 AM - 2:00 PM	ALL
11/16	11/16/20	OLL	8:00 AM - 4:00 PM	ALL

### Project 2016 - Part 2 / 395 USD / Days: 1

This course covers the skills a project manager needs to update a project plan during the execution, monitoring, and controlling phases of a project. This course will enable students to manage the project so that it is completed on time & within budget.

11/03	11/03/20	HDL	6:00 AM - 2:00 PM	ALL
11/24	11/24/20	HDL	6:00 AM - 2:00 PM	ALL
11/03	11/03/20	OLL	6:00 AM - 2:00 PM	ALL
11/24	11/24/20	OLL	6:00 AM - 2:00 PM	ALL

### Project 2019 - Part 1 / 395 USD / Days: 1

This course will familiarize you with the basic features and functions of Microsoft Project so that you can use it effectively and efficiently in a real-world environment. You will develop the critical knowledge and skills you need to create a project plan with Project during the planning phase. In other words, if your supervisor assigns you to lead a project, this course will enable you to draft a project plan and share it with your supervisor (and others) for review and approval. Note : This course is for anyone who has Project on the desktop, regardless of whether they purchased an "on-premise" edition or subscribed to a "cloud-based" (online) edition. Most project managers and project team members use the desktop application, so that is the main focus of this course. The main features of the online app are presented in an appendix.

11/11	11/11/20	HDL	6:00 AM - 2:00 PM	ALL
11/11	11/11/20	OLL	6:00 AM - 2:00 PM	ALL

### Project 2019 - Part 2 / 395 USD / Days: 1

This course empowers you with the advanced knowledge and skills you need to update a project plan in Project during the execution, monitoring, and controlling phases of a project. In other words, once your project plan is approved by the project sponsor, this course will enable you to manage the project so that it is completed on time, within budget, and according to scope.

11/13	11/13/20	HDL	6:00 AM - 2:00 PM	ALL
11/13	11/13/20	OLL	6:00 AM - 2:00 PM	ALL

## Microsoft SharePoint

### 20339-2 Advanced Technologies of SharePoint 2016 / 2975 USD / Days: 5

This course will teach students how to plan, configure, & manage the advanced features in a SharePoint 2016 environment. The areas of focus for this course include implementing high availability, disaster recovery, & service application architecture.

11/16	11/20/20	HDL	6:00 AM - 2:00 PM	ALL
11/16	11/20/20	OLL	6:00 AM - 2:00 PM	ALL

### 55197 Microsoft SharePoint Server 2016 for the Site Owner/Power User / 1190 USD / Days: 2

Students should take this course if they need to know how to manage the team collaboration, document management and social features of Microsoft SharePoint 2016 sites.

10/29	10/30/20	HDL	6:00 AM - 2:00 PM	ALL
10/29	10/30/20	OLL	6:00 AM - 2:00 PM	ALL

### 55215 SharePoint Online Power User / 2380 USD / Days: 4

This course delivers the complete site owner story from start to finish in an engaging and practical way to ensure you have the confidence to plan and create new sites or manage your existing sites in SharePoint Online.

11/17	11/20/20	HDL	6:00 AM - 2:00 PM	ALL
11/17	11/20/20	OLL	6:00 AM - 2:00 PM	ALL

### 55238 SharePoint Online for Administrators / 1785 USD / Days: 3

This course will introduce the audience to SharePoint Online Administration in Office 365 and explain and demonstrate the configuration options for SharePoint Online.

11/02	11/04/20	HDL	6:00 AM - 2:00 PM	ALL
11/02	11/04/20	OLL	6:00 AM - 2:00 PM	ALL

### Microsoft SharePoint 2016 - Advanced Site Owner with Workflow Administration / 495 USD / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint site so that your team or organization can collaborate effectively, manage the flow of digital information, automate business processes, & meet records management needs.

11/19	11/19/20	HDL	8:00 AM - 4:00 PM	ALL
11/19	11/19/20	OLL	8:00 AM - 4:00 PM	ALL

### Microsoft SharePoint 2016 - Site Owner / 495 USD / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint team site so that your team or organization can share information and collaborate effectively.

11/17	11/17/20	HDL	8:00 AM - 4:00 PM	ALL
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### Microsoft SharePoint 2016 - Site Owner / 495 USD / Days: 1

In this course, students will learn how to create, configure, and manage a SharePoint team site so that your team or organization can share information and collaborate effectively.

11/17	11/17/20	OLL	8:00 AM - 4:00 PM	ALL
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### Microsoft SharePoint 2016 - Site User / 495 USD / Days: 1

SharePoint is a complex platform. A strong understanding of the platform will allow students to work more efficiently & effectively. In this course, students will learn how to use a SharePoint Team Site to access, store, and share information & documents.

11/16	11/16/20	HDL	6:00 AM - 2:00 PM	ALL
11/16	11/16/20	OLL	6:00 AM - 2:00 PM	ALL

### SharePoint - Advanced Site Owner (Modern Experience) / 495 USD / Days: 1

Microsoft's SharePoint online is a platform designed to facilitate collaboration, allowing you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. As such, SharePoint has many distinct features and content structures that can be selected, added, and configured. In this course, you will learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

10/27	10/27/20	HDL	6:00 AM - 2:00 PM	ALL
11/23	11/23/20	HDL	8:00 AM - 4:00 PM	ALL
10/27	10/27/20	OLL	6:00 AM - 2:00 PM	ALL
11/23	11/23/20	OLL	8:00 AM - 4:00 PM	ALL

### SharePoint - Site Owner with Microsoft Forms and Flow (Modern Experience) / 495 USD / Days: 1

This course will empower you to use Microsoft's SharePoint online to facilitate collaboration and allow you to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Enable and configure SharePoint's many distinct features and discover the many content structures that can be selected, added, and configured. Learn how to create, configure, and manage SharePoint sites so that your team or organization can share information and collaborate effectively.

SharePoint content structures and configuration options are complex. As a site owner, it is critical that you understand what features, options, and content structures are available in SharePoint online, and how to properly configure them. With SharePoint sites, features, and content structures properly implemented, you will be able to securely share files, collaborate on documents, and access the information you need to work with your colleagues more effectively.

11/17	11/17/20	HDL	8:00 AM - 4:00 PM	ALL
11/17	11/17/20	OLL	8:00 AM - 4:00 PM	ALL



## Course Schedule

### SharePoint - Site User (Modern Experience) / 495 USD / Days: 1

Microsoft®; SharePoint®; online is a platform specifically designed to facilitate collaboration, allowing you and your team to use familiar applications and web-based tools to create, access, store, and track documents and data in a central location. Through this course, you will discover the many features of SharePoint online and improve your ability to work collaboratively by easily sharing, accessing, editing, and saving information. SharePoint is a complex platform with many features and capabilities will allow you to work more efficiently and effectively with SharePoint online, and with the documents and data stored in SharePoint. Furthermore, effective use of the Modern UI and Office 365®; integrations will streamline tasks and facilitate collaboration with colleagues in other Office 365 and third-party apps.

11/10 · 11/10/20 **HDL** 6:00 AM - 2:00 PM ALL

11/10 · 11/10/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft SQL Server

#### 10985 Introduction to SQL Databases / 1785 USD / Days: 3

Course is aimed at people looking to move into a database professional role or whose job role is expanding to encompass database elements. The course describes fundamental database concepts including database types, database languages, and database design

11/23 · 11/25/20 **HDL** 6:00 AM - 2:00 PM ALL

11/23 · 11/25/20 **OLL** 6:00 AM - 2:00 PM ALL

#### 10987 Performance Tuning and Optimizing SQL Databases / 2380 USD / Days: 4

This four-day instructor-led course provides students who manage and maintain SQL Server databases with the knowledge and skills to performance tune and optimize their databases.

11/16 · 11/19/20 **HDL** 8:00 AM - 4:00 PM ALL

11/16 · 11/19/20 **OLL** 8:00 AM - 4:00 PM ALL

#### 20761 Querying Data with Transact SQL / 2975 USD / Days: 5

<p>Are you ready to learn how to navigate relational databases like a pro? Transact SQL training from New Horizons will prepare you to take the next step in your data career.</p>

<p>In this course, you will gain a comprehensive understanding of the Transact SQL language, which is used by all SQL Server-related disciplines including database administration, database development and business intelligence. </p>

11/02 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

#### 20764 Administering a SQL Database Infrastructure / 2975 USD / Days: 5

<p>Are you ready to learn how to administer a SQL Server database? This course from New Horizons will equip you with the skills you need to manage databases with confidence.</p>

<p>In this course, you'll learn the ins and outs of database administration and gain hands-on experience automating, backing up, restoring and troubleshooting SQL Server. With expert guidance from New Horizons' certified instructors, you'll master the modern database techniques companies are desperately seeking out.</p>

11/02 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

#### 20778 Analyzing Data with Power BI / 1785 USD / Days: 3

The main purpose of the course is to give students a good understanding of data analysis with Power BI. The course includes creating visualizations, the Power BI Service, and the Power BI Mobile App.

11/23 · 11/25/20 **HDL** 6:00 AM - 2:00 PM ALL

11/23 · 11/25/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Data Analysis using Power BI Desktop - Level 1 - Report Builder / 990 USD / Days: 2

This is the first course in TLG Learning's exclusive Power BI for the Cloud training series. This course lays the foundation for Power BI for the Cloud Report Builders.

11/16 · 11/17/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/17/20 **OLL** 7:00 AM - 3:00 PM ALL

#### Data Model Design using Power BI Desktop - Level 2 / 595 USD / Days: 1

This course is designed for Report Builders who are ready to create custom data models for themselves and for other Power BI Report Builders.

11/18 · 11/18/20 **HDL** 7:00 AM - 3:00 PM ALL

11/18 · 11/18/20 **OLL** 7:00 AM - 3:00 PM ALL

#### Introduction to DAX for Power BI Desktop Users - Level 3 / 1190 USD / Days: 2

This course takes an in-depth approach to the DAX language, teaching designers how to build models that extend the capabilities of source data for more in-depth, customized business intelligence solutions to include complex time calculations.

11/02 · 11/03/20 **HDL** 7:00 AM - 3:00 PM ALL

11/02 · 11/03/20 **OLL** 7:00 AM - 3:00 PM ALL

#### SQL Querying Fundamentals - Part 1 / 495 USD / Days: 1

This course, SQL Querying: Fundamentals, will teach you to use SQL as a tool to retrieve the information you need from databases.

11/02 · 11/02/20 **HDL** 6:00 AM - 2:00 PM ALL

#### SQL Querying Fundamentals - Part 1 / 495 USD / Days: 1

This course, SQL Querying: Fundamentals, will teach you to use SQL as a tool to retrieve the information you need from databases.

11/02 · 11/02/20 **OLL** 6:00 AM - 2:00 PM ALL

#### SQL Querying Fundamentals - Part 2 / 495 USD / Days: 1

In this course you will learn how to identify and use advanced querying techniques. You might find that you need to modifying the structure of a table; inserting, updating, deleting data and indexing tables to optimize query performance.

11/03 · 11/03/20 **HDL** 6:00 AM - 2:00 PM ALL

11/03 · 11/03/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft System Center

#### 20703-1 Administering System Center Configuration Manager / 2975 USD / Days: 5

In this course, students will learn day-to-day management tasks, including how to manage applications, client health, hardware and software inventory, operating system deployment, and software updates by using Configuration Manager. You also will learn how to optimize System Center Endpoint Protection, manage compliance, and create management queries and reports.

11/09 · 11/13/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/13/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft Visio

#### Visio 2016: Part 1 / 395 USD / Days: 1

This course provides students with a tool to easily create a professional-looking visual product. Students will create visually engaging diagrams, maps, and drawings, using graphical elements to make information easier to comprehend.

11/12 · 11/12/20 **HDL** 6:00 AM - 2:00 PM ALL

11/12 · 11/12/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Visio 2016: Part 2 / 395 USD / Days: 1

In Microsoft® Visio® 2016 : Part 2, students will learn about more advanced features, making themselves more efficient and effective as a Visio user.

10/27 · 10/27/20 **HDL** 6:00 AM - 2:00 PM ALL

11/25 · 11/25/20 **HDL** 6:00 AM - 2:00 PM ALL

10/27 · 10/27/20 **OLL** 6:00 AM - 2:00 PM ALL

11/25 · 11/25/20 **OLL** 6:00 AM - 2:00 PM ALL

## Course Schedule

### Microsoft Visual Studio

#### 20483 Programming in C# / 2975 USD / Days: 5

This training course teaches developers the programming skills that are required for developers to create Windows applications using the C# language.

11/02 · 11/06/20 **HDL** 8:00 AM - 4:00 PM ALL

11/02 · 11/06/20 **OLL** 8:00 AM - 4:00 PM ALL

#### 20486 Developing ASP.NET Core MVC Web Applications / 2975 USD / Days: 5

In this course, the professional web developers will learn to develop advanced ASP.NET Core MVC applications using .NET Core tools and technologies. The focus will be on coding activities that enhance the performance and scalability of the Web site application. This course will also prepare the student for exam 70-486.

11/16 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft Windows

#### 10982 Supporting and Troubleshooting Windows 10 / 2975 USD / Days: 5

This course is designed to provide students with the knowledge and skills required to support and troubleshoot Windows 10 PCs and devices in a Windows Server domain environment. These skills include understanding of Windows 10 features, how they can be used in an Active Directory environment and how to troubleshoot them.

11/09 · 11/13/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/13/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft Windows Server

#### 10967 Fundamentals of a Windows Server Infrastructure / 2975 USD / Days: 5

Students will learn basic skills and knowledge required to build a Windows Server Infrastructure, as well as networking architecture and topologies, security considerations and best practices and Windows Server administration skills and technologies.

11/09 · 11/13/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/13/20 **OLL** 6:00 AM - 2:00 PM ALL

#### 20740 Installation, Storage, and Compute with Windows Server 2016 / 2975 USD / Days: 5

This course is designed for students who are responsible for managing storage by using Windows Server 2016, and who need to understand the scenarios, requirements, and storage and compute options that are available in Windows Server 2016.

11/16 · 11/20/20 **HDL** 8:00 AM - 4:00 PM ALL

11/16 · 11/20/20 **OLL** 8:00 AM - 4:00 PM ALL

11/16 · 11/20/20 **ILT** 8:00 AM - 4:00 PM SMF

#### 20741 Networking with Windows Server 2016 / 2975 USD / Days: 5

This course provides the fundamental networking skills required to deploy & support Windows Server 2016 in most organizations. It covers IP fundamentals, remote access technologies, & more advanced content including software defined networking.

11/16 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

#### WS-011T00-A: Windows Server 2019 Administration / 2475 USD / Days: 5

The course teaches IT professionals the fundamental administration skills required to deploy and support Windows Server 2019 in most organizations.

11/09 · 11/13/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/13/20 **OLL** 6:00 AM - 2:00 PM ALL

### Microsoft Word

#### Microsoft Word for Office 365 (Desktop or Online) - Part 1 / 295 USD / Days: 1

In this course, you'll learn how to use Word on the desktop to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

11/09 · 11/09/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/09/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Microsoft Word for Office 365 (Desktop or Online) - Part 2 / 295 USD / Days: 1

Creating professional-looking documents can help you give your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings helps your organization reduce expenses. Mastering these techniques will make you a valued employee in your organization.

This course covers Microsoft Office Specialist Program exam objectives to help you prepare for the Word Associate (Office 365 and Office 2019): Exam MO-100 and Word Expert (Office 365 and Office 2019): Exam MO-101 certification exams.

11/24 · 11/24/20 **HDL** 6:00 AM - 2:00 PM ALL

11/24 · 11/24/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Microsoft Word for Office 365 (Desktop or Online) - Part 3 / 295 USD / Days: 1

In this course, you'll learn how to use Word to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

10/29 · 10/29/20 **HDL** 8:00 AM - 4:00 PM ALL

10/29 · 10/29/20 **OLL** 8:00 AM - 4:00 PM ALL

#### Word 2016 - Part 1 / 295 USD / Days: 1

In this course, students learn how to use Word 2016 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents.

11/09 · 11/09/20 **HDL** 8:00 AM - 4:00 PM ALL

11/23 · 11/23/20 **HDL** 8:00 AM - 4:00 PM ALL

11/09 · 11/09/20 **OLL** 8:00 AM - 4:00 PM ALL

11/23 · 11/23/20 **OLL** 8:00 AM - 4:00 PM ALL

#### Word 2016 - Part 2 / 295 USD / Days: 1

In this course, students learn the features which enable them to create complex documents with a consistent look and feel. Students will also learn how to automate tedious tasks such as preparing a letter to send to every customer of your organization.

11/04 · 11/04/20 **HDL** 8:00 AM - 4:00 PM ALL

11/18 · 11/18/20 **HDL** 6:00 AM - 2:00 PM ALL

11/04 · 11/04/20 **OLL** 8:00 AM - 4:00 PM ALL

11/18 · 11/18/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Word 2016 - Part 3 / 295 USD / Days: 1

Microsoft® Word 2016 enables you to do far more than simple word processing. This course covers Microsoft Office Specialist exam objectives to help students prepare for the Word 2016 Exam and the Word 2016 Expert Exam.

11/20 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/20 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Word 2019 - Part 1 / 295 USD / Days: 1

In this course, you'll learn how to use Word 2019 to create and edit simple documents; format documents; add tables and lists; add design elements and layout options; and proof documents. Microsoft® Word 2019 is designed to help you move smoothly through the task of creating professional-looking documents. Its rich features and powerful tools can make your work easy, and even fun.

11/10 · 11/10/20 **HDL** 6:00 AM - 2:00 PM ALL

11/10 · 11/10/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Word 2019 - Part 2 / 295 USD / Days: 1

Creating professional-looking documents can give you and your organization a competitive edge. Implementing time-saving features such as document templates and automated mailings can help reduce expenses. Mastering these techniques will make you a valued employee in your organization.

11/18 · 11/18/20 **HDL** 8:00 AM - 4:00 PM ALL

11/18 · 11/18/20 **OLL** 8:00 AM - 4:00 PM ALL

## Course Schedule

### Word 2019 - Part 3 / 295 USD / Days: 1

Microsoft® Word enables you to do far more than simple word processing. Word includes advanced image manipulation tools, collaboration features, cross-referencing and linking tools, entry forms and data collection, security features, and tools to automate document production.

11/19 · 11/19/20 **HDL** 8:00 AM - 4:00 PM ALL

11/19 · 11/19/20 **OLL** 8:00 AM - 4:00 PM ALL

### Miscellaneous

### 55265 Microsoft® PowerApps- (Windows 10 Lab) / 1190 USD / Days: 2

Students will be taught how to design, test and publish new apps that work with a variety of data sources. We will take users through a selection of well-crafted lessons to help them build new applications for their business.

11/17 · 11/18/20 **HDL** 6:00 AM - 2:00 PM ALL

11/17 · 11/18/20 **OLL** 6:00 AM - 2:00 PM ALL

### AZ-303T00 - Microsoft Azure Architect Technologies / 2975 USD / Days: 5

This course teaches Solutions Architects how to translate business requirements into secure, scalable, and reliable solutions. Lessons include virtualization, automation, networking, storage, identity, security, data platform, and application infrastructure. This course outlines how decisions in each these area affects an overall solution.

11/02 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### Certified IT Asset Manager (CITAM) / 3500 USD / Days: 3

Attendees will learn about the entire ITAM Program and take with them the foundation plan for starting or improving their organization's ITAM Program. The intense three-day course with certification is packed full of information and real-world experiences designed to make your ITAM Program more effective and efficient, and the CITAM Certification will lend notable credibility to both you and your ITAM Program. This course addresses each of the Key Process Areas (KPA's) identified within the IBPL that, when combined, empowers an organization and maximizes the value of their IT assets. The course will also review the core processes that encompass the ITAM Program and the projects that will help an organization build a productive and profitable business unit. The course includes exam for CITAM certification.

11/17 · 11/19/20 **HDL** 6:00 AM - 1:00 PM ALL

11/17 · 11/19/20 **OLL** 6:00 AM - 1:00 PM ALL

### Cisco® Engineering Cisco Meraki Solutions Part 2 (ECMS2) V1.1 / 3495 USD / Days: 3

The course, Engineering Cisco Meraki Solutions Part 2 (ECMS2) v1.0 elevates your knowledge of Cisco® Meraki® technology. In this advanced technical training course, you'll learn how to plan for network deployments and integrations using the Cisco Meraki platform. Through practical hands-on instruction and experiences, you will learn how to operate Meraki networks and troubleshoot complex network incidents using the Meraki Dashboard and analytics. You will also learn how to design Meraki architectures for redundancy, high-density, and scalability by implementing comprehensive Meraki product features to meet design objectives. This course is the second of two courses that prepares you for Cisco Meraki certification.

11/04 · 11/06/20 **HDL** 7:00 AM - 3:00 PM ALL

11/04 · 11/06/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Introducing Cisco® Unified Computing System v1.0 (DCIUCS) / 2195 USD / Days: 2

This introductory course shows you how to deploy, secure, operate and maintain the Cisco Unified Computing system (Cisco UCS) B-Series blade server, Cisco UCS C-Series and S-Series rack servers, and Cisco HyperFlex product family, for use in data centers.

11/09 · 11/10/20 **HDL** 7:00 AM - 3:00 PM ALL

11/09 · 11/10/20 **OLL** 7:00 AM - 3:00 PM ALL

### Docker Enterprise Bootcamp / 3800 USD / Days: 5

In this intense cloud native bootcamp, you'll encounter containers for the first time, learn to orchestrate them into scalable, highly available applications orchestrated by Docker Swarm, and finally discover how to enhance the security of your entire software supply chain and production environments using Docker Enterprise. This bundle is ideal for students who are just starting out with containerization and want to leverage the full power of the Docker Enterprise platform as soon as possible.

11/16 · 11/20/20 **OLL** 9:00 AM - 5:00 PM ALL

### Docker Fundamentals + Enterprise Operations Bundle / 3000 USD / Days: 5

The Docker Fundamentals + Enterprise Operations Bundle includes the full Docker for Enterprise Operations course as well as the prerequisite Docker Fundamentals course run back to back in a single intensive training experience. The Docker Fundamentals training course features the foundational concepts and practices of containerization on a single Docker node. The course offers learners the opportunity to assimilate basic container orchestration and how to scale Docker across multiple nodes in a simple swarm cluster. This course provides essential foundational knowledge for subsequent Docker courses. As the follow-on to the Docker Fundamentals course, Docker for Enterprise Operations is a role-based course is designed for Docker Operations teams to accelerate their Docker journey in the enterprise. The course covers in-depth core advanced features of Docker EE and best practices to apply these features at scale with enterprise workloads. Platform Availability: Linux, Windows (Fundamentals Only).

11/16 · 11/20/20 **OLL** 9:00 AM - 5:00 PM ALL

### Introduction to R Programming / 1190 USD / Days: 2

Over the past few years, R has been steadily gaining popularity with business analysts, statisticians and data scientists as a tool of choice for conducting statistical analysis of data as well as supervised and unsupervised machine learning.

11/16 · 11/17/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/17/20 **OLL** 6:00 AM - 2:00 PM ALL

### Kubernetes Administration / 3250 USD / Days: 4

In this vendor agnostic course, you'll learn the installation, configuration and administration of a production-grade Kubernetes cluster.

10/27 · 10/30/20 **HDL** 6:00 AM - 2:00 PM ALL

10/27 · 10/30/20 **OLL** 6:00 AM - 2:00 PM ALL

11/10 · 11/13/20 **OLL** 9:00 AM - 5:00 PM ALL

### Net App Data ONTAP SAN Implementation (SANIMP) / 2700 USD / Days: 3

In this workshop course, you learn how to connect Windows® and Linux® hosts to NetApp® SANs via FC and iSCSI protocols.

11/04 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/04 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### PL-900T00 Microsoft Power Platform Fundamentals / 1190 USD / Days: 2

This course is designed to serve as a valuable introduction to Power Platform. You will gain hands-on experience creating a simple PowerApp, connecting data with CDS, building a Power BI Dashboard, and automating a process with Microsoft Flow.

11/02 · 11/03/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/03/20 **OLL** 6:00 AM - 2:00 PM ALL



## Course Schedule

### Red Hat Microsoft Windows Automation with Red Hat Ansible (DO417) / 3600 USD / Days: 4

In this course, you will gain the insight to automate administration on Windows Server to empower your DevOps workflow. If you are a Windows Server professional without previous Ansible® experience this course will be of great benefit. You will leverage Ansible to write automation playbooks for Microsoft Windows systems to perform common system administration tasks reproducibly at scale. You will also gain advantage with Red Hat® Ansible Tower to securely manage and run your Ansible playbooks from a central web-based user interface. This course is based on Red Hat Ansible Engine 2.8, Red Hat Ansible Tower 3.5, and Windows Server 2016 and 2019.

11/16	·	11/19/20	<b>HDL</b>	8:00 AM - 2:00 PM	ALL
11/16	·	11/19/20	<b>OLL</b>	8:00 AM - 2:00 PM	ALL

### VMware Carbon Black App Control Advanced Administrator / 925 USD / Days: 1

This course teaches you how to configure and scope the rules within VMware Carbon Black® App Control™ product to maintain the system according to your organization's security posture and organizational policies. Additionally, this course covers troubleshooting both the server and the agent for Carbon Black App Control and how to identify issues that impact normal operations. This course provides an in-depth, technical understanding of the Carbon Black App Control product through comprehensive coursework and hands-on scenario-based labs.

10/27	·	10/27/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
10/27	·	10/27/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### VMware NSX-T Data Center: Troubleshooting and Operations v3.0 / 4625 USD / Days: 5

This five-day, hands-on training course provides you with the advanced knowledge, skills, and tools to achieve competency in operating and troubleshooting the VMware NSX-T™ Data Center environment. In this course, you are introduced to workflows of various networking and security constructs along with several operational and troubleshooting tools that help you manage and troubleshoot your NSX-T Data Center. In addition, you are presented with various types of technical problems, which you will identify, analyse, and solve through a systematic process.

11/09	·	11/13/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/09	·	11/13/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### VMware vSphere: Fast Track v7.0 / 6475 USD / Days: 5

This five-day, intensive course takes you from introductory to advanced VMware vSphere®; 7 management skills. Building on the installation and configuration content from our best-selling course, you will also develop advanced skills needed to manage and maintain a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you will install, configure and manage vSphere 7. You will explore the features that build a foundation for a truly scalable infrastructure and discuss when and where these features have the greatest effect. This course prepares you to administer a vSphere infrastructure for an organization of any size using vSphere 7, which includes VMware ESXi®; 7 and VMware vCenter Server®; 7.

11/09	·	11/13/20	<b>HDL</b>	6:00 AM - 4:00 PM	ALL
11/09	·	11/13/20	<b>OLL</b>	6:00 AM - 4:00 PM	ALL

### WS-050 Migrating Application Workloads to Azure / 1190 USD / Days: 2

This workshop reveals how to migrate existing on-premises workloads and assets to the cloud, specifically to the Microsoft Azure platform. Discover how to assess and evaluate an existing on-premises environment in preparation for a cloud migration. You will also learn how to monitor and optimize your Azure-based workloads to maximize return on investment (ROI), and use Azure services to protect and manage your virtual machines, applications, and data.

11/19	·	11/20/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/19	·	11/20/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### NetApp

### NetApp Configuring and Monitoring NetApp E-Series and EF-Series Storage Systems (CMESERIES) / 3600 USD / Days: 4

In this course, you learn how to configure a new E-Series or EF-Series storage system and establish connectivity with a SAN.

11/17	·	11/20/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/17	·	11/20/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Nutanix

### Nutanix Advanced Administration and Performance Management V5.5 / 4000 USD / Days: 4

The Nutanix AAPM Advanced Administration & Performance Management course is an advanced level training program for experienced Nutanix data center administrators, technicians, and support personnel. The course features comprehensive coverage of performance management for Nutanix clusters, including options for performance optimization, troubleshooting issues and tuning. Learn through hands-on labs to monitor system performance, advanced networking and storage to help optimize data center administration.

Advanced Administration explains in detail how to use the major Acropolis services such as Acropolis Block Services (ABS) and Acropolis File Services (AFS). The course also explains how to define and manage assets and applications using Calm, including how to connect to clouds, automation of the Life Cycle Management (LCM) application, and how to implement and configure Self Service Portal and governance. Take advantage of Flash mode to improve system performance as well as how to effectively clone and delete VMs, move them between storage containers, and how to manage VMs (tagging, sizing, migration).

10/27	·	10/30/20	<b>OLL</b>	8:00 AM - 5:00 PM	ALL
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### Nutanix Enterprise Cloud Administration v5.5 / 3500 USD / Days: 4

This course covers all the tasks that Nutanix administrators perform on the job.

11/03	·	11/06/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/03	·	11/06/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL
11/17	·	11/20/20	<b>OLL</b>	9:00 AM - 5:00 PM	ALL

### Palo Alto

### Palo Alto Networks : Firewall Essentials: Configuration and Management EDU-210 (10.0) / 4995 USD / Days: 5

The Palo Alto Networks Firewall 10.0 Essentials: Configuration and Management (EDU-210) course is five days of instructor-led training that will help you to: Configure and manage the essential features of Palo Alto Networks next-generation firewalls Configure and manage Security and NAT policies to enable approved traffic to and from zones Configure and manage Threat Prevention strategies to block traffic from known and unknown IP addresses, domains, and URLs Monitor network traffic using the interactive web interface and firewall reports

11/09	·	11/13/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/02	·	11/06/20	<b>OLL</b>	9:00 AM - 5:00 PM	ALL
11/09	·	11/13/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

## Course Schedule

### Palo Alto Networks : Firewall: Troubleshooting EDU-330 (v10.0) / 2995 USD / Days: 3

Palo Alto Networks next-generation firewalls are architected to safely enable applications and prevent modern threats. Their approach identifies all network traffic based on applications, users, content and devices, and lets you express your business policies in the form of easy-to-understand security rules. Flexible deployment options and native integration with their next-generation security platform extend the policy enforcement and cyberthreat prevention to everywhere your users and data are located: in your network, on your endpoints and in the cloud.

11/09	11/11/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/09	11/11/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Palo Alto Networks : Panorama: Managing Firewalls at Scale EDU-220 (v10.0) / 1995 USD / Days: 2

Panorama network security management enables you to control your distributed network of our firewalls from one central location. View all your firewall traffic, manage all aspects of device configuration, push global policies, and generate reports on traffic patterns or security incidents &mdash; all from a single console. Panorama is available either as a dedicated management appliance or as a virtual machine. In summary, Panorama provides:

- Streamlined policy management
- Simplified operations
- Unparalleled network and threat visibility
- Flexible deployment options

11/12	11/13/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/12	11/13/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Palo Alto Networks: Prisma Access: Consistent Security Everywhere EDU-318 (v1.5) / 1995 USD / Days: 3

The Prisma Access SASE Security: Design and Operation (EDU-318) course describes Prisma Access Secure Access Service Edge (SASE) and how it helps organizations embrace cloud and mobility by providing network and network security services from the cloud.

11/23	11/25/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/23	11/25/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

## PRODUCT AND TECHNOLOGY STANDALONE COURSES

### Cisco® Configuring Cisco® Unified Computing System v1.0 (DCCUCS) / 3695 USD / Days: 5

The Configuring Cisco Unified Computing System (DCCUCS) v1.0 shows you how to deploy, secure, operate, and maintain Cisco Unified Computing System&trade; (Cisco UCS&reg;) B-series blade servers, Cisco UCS C-Series, and S-Series rack servers for use in data centers. You will learn how to implement management and orchestration software for Cisco UCS. You will gain hands-on practice: configuring key features of Cisco UCS, Cisco UCS Director, and Cisco UCS Manager; implementing UCS management software including Cisco UCS Manager and Cisco Intersight&trade;; and more.

11/11	11/17/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/11	11/17/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Deploying Cisco SD-Access (ENSDA) / 3000 USD / Days: 4

The Deploying Cisco SD-Access (ENSDA) v1.0 course teaches you how to successfully deploy the Cisco® Software-Defined Access (SD-Access) solution in your enterprise network. This advanced-level, instructor-led, lab-based, hands-on course covers SD-Access fundamentals, provisioning, policies, wireless integration, border operations, and migration strategies. The course also discusses how Cisco SD-Access fits into the Cisco Digital Network Architecture (Cisco DNA™).

11/16	11/19/20	<b>HDL</b>	8:00 AM - 4:00 PM	ALL
11/16	11/19/20	<b>OLL</b>	8:00 AM - 4:00 PM	ALL

### Cisco® Designing Cisco® Enterprise Networks v1.0 (ENSLD) / 4195 USD / Days: 5

This course gives you the knowledge and skills you need to design an enterprise network and expands on the topics covered in the Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) v1.0 course. This course also helps you prepare to take the exam, Designing Cisco Enterprise Networks v1.0 (ENSLD 300-420), which is part of the CCNP&reg; Enterprise and Cisco Certified Specialist - Enterprise Design certifications.

11/02	11/06/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/02	11/06/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Implementing and Configuring Cisco® Identity Services Engine v3.0 (SISE) / 4195 USD / Days: 5

The Implementing and Configuring Cisco Identity Services Engine (SISE) v3.0 course shows you how to deploy and use Cisco&reg; Identity Services Engine (ISE) v2.4, an identity and access control policy platform that simplifies the delivery of consistent, highly secure access control across wired, wireless, and VPN connections. This hands-on course provides you with the knowledge and skills to implement and use Cisco ISE, including policy enforcement, profiling services, web authentication and guest access services, BYOD, endpoint compliance services, and TACACS+ device administration. Through expert instruction and hands-on practice, you will learn how to use Cisco ISE to gain visibility into what is happening in your network, streamline security policy management, and contribute to operational efficiency. This course helps you prepare to take the exam, Implementing and Configuring Cisco Identity Services Engine (300-715 SISE), which leads to CCNP&reg; Security and the Cisco Certified Specialist - Security Identity Management Implementation certifications.

11/02	11/06/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/02	11/06/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Implementing Cisco HyperFlex v1.2 (DCIHX) / 3500 USD / Days: 4

The Implementing Cisco HyperFlex (DCIHX) v1.2 course shows you how to deploy and use the Cisco&reg; HyperFlex&trade; data platform to support multicloud workloads. You will become familiar with HyperFlex components and learn how to install, design, manage, and troubleshoot Cisco HyperFlex to support highly scalable and resilient multicloud implementations. You will also gain hands-on experience focused on installation, management, maintenance, and native replication, and you will explore cluster technologies as well as Cisco Intersight.&trade;

11/02	11/05/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/02	11/05/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

### Cisco® Implementing Cisco® Application Centric Infrastructure v1.0 (DCACI) / 4595 USD / Days: 5

The Implementing Cisco Application Centric Infrastructure (DCACI) v1.0 course shows you how to deploy and manage the Cisco&reg; Nexus&reg; 9000 Series Switches in Cisco Application Centric Infrastructure (Cisco ACI&reg;) mode. You will learn how to configure and manage Cisco Nexus 9000 Series Switches in ACI mode, how to connect the Cisco ACI fabric to external networks and services, and the fundamentals of Virtual Machine Manager (VMM) integration. You will gain hands-on practice implementing key capabilities such as fabric discovery, policies, connectivity, VMM integration, and more.

11/16	11/20/20	<b>HDL</b>	7:00 AM - 3:00 PM	ALL
11/16	11/20/20	<b>OLL</b>	7:00 AM - 3:00 PM	ALL

## Course Schedule

### Cisco® Implementing Cisco® Enterprise Wireless Networks v1.1 (ENWLSI) / 4195 USD / Days: 5

The Implementing Cisco Enterprise Wireless Networks (ENWLSI) v1.1 course gives you the knowledge and skills needed to create a secure wireless network infrastructure and troubleshoot any related issues. You'll learn how to implement and fortify a wireless network infrastructure using Cisco Identity Service Engine (ISE), Cisco Prime Infrastructure (PI), and Cisco Connect Mobile Experience to monitor and troubleshoot network issues.

This course provides hands-on labs to reinforce concepts including deploying Cisco Prime Infrastructure Release 3.5, Cisco Catalyst® 9800 Wireless Controller Release, Cisco IOS XE Gibraltar 16.10, Cisco Digital Network Architecture (Cisco DNA) Center Release 1.2.8, Cisco Connected Mobile Experiences (CMX) Release 10.5, Cisco Mobility Services Engine (MSE) Release 8.0 features, and Cisco ISE Release 2.4.

This course also helps you prepare to take the 300-430 Implementing Cisco Enterprise Wireless Networks (ENWLSI) exam, which is part of the new CCNP® Enterprise certification and the Cisco Certified Specialist - Enterprise Wireless Implementation certification.

11/09 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

### Cisco® Introducing Cisco® MDS 9000 Series Switches v1.1 (DCIMDS) / 1995 USD / Days: 2

The Introducing Cisco MDS 9000 Series Switches (DCIMDS) v1.1 course gives you an overview of Cisco® MDS 9000 Series Multilayer Switches, including platform architecture, software, and management capabilities. You will learn the key features that contribute to high performance and availability, flexibility, and operational simplicity and investment protection. During hands-on lab time, you'll configure: a Multilayer Director Switch (MDS) SAN fabric using Cisco Data Center Network Manager (DCNM) and Command Line Interface (CLI) commands; SAN analytics and SAN telemetry streaming; device aliases and zoning; and more. You'll gain a technical understanding of how to build highly available, scalable storage networks using the robust, flexible hardware architecture with network and storage management intelligence.

11/19 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/19 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

## Project Management

### Certified Associate in Project Management (CAPM)® Course - Sixth Edition / 2380 USD / Days: 4

Students will learn to apply project management processes acknowledged by the Project Management Institute, Inc. (PMI)® to successfully plan and execute projects.

11/16 · 11/19/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/19/20 **OLL** 6:00 AM - 2:00 PM ALL

### Project Management Professional (PMP) Certification Prep with Exam Simulator / 2995 USD / Days: 5

If you are taking this course, you probably have some professional exposure to the duties of a project manager, or you may be considering embarking on a career in professional project management. Your ability as a project manager to demonstrate best practices in project management—both on the job and through professional certification—is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management acknowledged by the Project Management Institute (PMI)® to successfully manage projects.

Project managers who have proven skills and experience can find exciting, high-visibility opportunities in a wide range of fields. This course is specifically designed to provide you with the proven, practical body of project management knowledge and skills that you need to demonstrate project management mastery on the job. Additionally, this course can be a significant part of your preparation for the Project Management Professional (PMP)® Certification Exam. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession. This course includes a PMP exam simulator and exam prep resources.

11/02 · 11/06/20 **HDL** 6:00 AM - 2:30 PM ALL

11/02 · 11/06/20 **OLL** 6:00 AM - 2:30 PM ALL

## Python Programming

### Python 3 Essentials / 3495 USD / Days: 5

An introductory and beyond-level practical, hands-on Python training course that leads the student from the basics of writing and running Python scripts to more advanced features.

11/16 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

## Red Hat

### Red Hat Application Development II - Implementing Microservice Architectures (JB283) / 3400 USD / Days: 4

This course will introduce you to architectural principles and implementing microservices in Java EE, primarily based on MicroProfile with WildFly Swarm and OpenShift.

You will build on Java EE application development fundamentals and focus on how to develop, monitor, test, and deploy modern microservices applications, discovering the best way to take advantage of cloud-native architectures.

11/09 · 11/12/20 **HDL** 8:00 AM - 2:00 PM ALL

11/09 · 11/12/20 **OLL** 8:00 AM - 2:00 PM ALL

### Red Hat CloudForms Hybrid Cloud Management (CL220) / 3600 USD / Days: 4

In this course, based on Red Hat CloudForms 4, you will use a hybrid environment, configure Red Hat CloudForms to work with Red Hat Virtualization and Red Hat OpenStack® Platform, deploy virtual machines (VMs) with templates and customization, produce chargeback reports on VM and resource use and automations, and perform policy-based management. You will also cover CloudForms tenants, interface customization, timeline and event analysis, and service provisioning.

This course will also help you in your preparation for the Red Hat Certified Specialist in Hybrid Cloud Management exam (EX220) to become a Red Hat Certified Specialist in Hybrid Cloud Management.

11/02 · 11/05/20 **HDL** 8:00 AM - 2:00 PM ALL

11/02 · 11/05/20 **OLL** 8:00 AM - 2:00 PM ALL

### Red Hat Decision Manager and Red Hat Process Automation Manager for Developers (JB373) / 3600 USD / Days: 4

This course will help you master the core concepts behind business rules and processes, as well as how to author and test them. You will discover how to successfully navigate the improved user interface of Red Hat® Decision Manager and Red Hat® Process Automation Manager to develop these rules and business processes. You will also be empowered to design and run a case management project.

This course is based on Red Hat® Enterprise Linux® 7.5, Red Hat Decision Manager 7.0, Red Hat Process Automation Manager 7.0, and Red Hat® OpenShift® Container Platform 3.9.

11/02 · 11/05/20 **HDL** 8:00 AM - 2:00 PM ALL

11/02 · 11/05/20 **OLL** 8:00 AM - 2:00 PM ALL

### Red Hat Enterprise Linux 8 New Features for Experienced Linux Administrators (RH354) / 2850 USD / Days: 4

This course offers a rapid orientation to Red Hat Enterprise Linux 8 based on the pre-release beta. The offering prepares operators, managers, principal system administrators, and other IT professionals with experience in Red Hat Enterprise Linux 7 for deployments and migrations to the new release.

11/09 · 11/11/20 **HDL** 8:00 AM - 2:20 PM ALL

11/09 · 11/11/20 **OLL** 8:00 AM - 2:20 PM ALL

### Red Hat High Availability Clustering (RH436) / 3800 USD / Days: 4

This course will guide you through an intensive, hands-on experience with the Pacemaker component of the Red Hat Enterprise Linux High-Availability Add-On, as well as cluster storage components from the Resilient Storage Add-On, including Cluster Logical Volume Manager (CLVM), Red Hat Global File System 2 (GFS2), and Device-Mapper Multipath.

This course is based on Red Hat Enterprise Linux 7.1.

11/09 · 11/12/20 **HDL** 8:00 AM - 2:00 PM ALL

11/09 · 11/12/20 **OLL** 8:00 AM - 2:00 PM ALL



## Course Schedule

### Red Hat Network Automation with Ansible (DO457) / 3600 USD / Days: 4

As a network administrator or infrastructure automation engineer, this course will empower you to use network automation to centrally manage the switches, routers, and other devices in your organization's network infrastructure. You will discover how to use Red Hat Ansible Automation for Networking to remotely automate configuration of network devices, test and validate the current network state, and perform compliance checks to detect and correct configuration drift.

This course is based on Red Hat&reg; Ansible Engine 2.5 and Red Hat&reg; Ansible Tower 3.2.

11/02	11/05/20	HDL	8:00 AM - 2:00 PM	ALL
11/02	11/05/20	OLL	8:00 AM - 2:00 PM	ALL

### Red Hat OpenStack Administration (CL210) / 3600 USD / Days: 4

This course teaches system administrators how to implement a cloud-computing environment using Red Hat Enterprise Linux OpenStack Platform, including installation, configuration, and maintenance.

11/09	11/12/20	HDL	8:00 AM - 2:00 PM	ALL
11/09	11/12/20	OLL	8:00 AM - 2:00 PM	ALL

### Red Hat RHCSA Rapid Track Course (RH199) / 4750 USD / Days: 5

This course combines the foundations and applications established and covered in Red Hat System Administration I (RH124) and Red Hat System Administration II (RH134). The rapid pace of review and consolidated course timeline allow you to focus on practical application, making this offering best suited for you if you already have significant experience with Linux&reg; administration.

This course is based on Red Hat&reg; Enterprise Linux 8.

11/02	11/05/20	HDL	8:00 AM - 2:00 PM	ALL
11/09	11/12/20	HDL	8:00 AM - 2:00 PM	ALL
11/16	11/19/20	HDL	8:00 AM - 2:00 PM	ALL
11/02	11/05/20	OLL	8:00 AM - 2:00 PM	ALL
11/09	11/12/20	OLL	8:00 AM - 2:00 PM	ALL
11/16	11/19/20	OLL	8:00 AM - 2:00 PM	ALL

### Red Hat Satellite 6 Administration (RH403) / 3800 USD / Days: 4

In this lab-based course, you will explore the concepts and methods necessary for successful large-scale management of your Red Hat&reg; Enterprise Linux&reg; systems. You will learn how to install Red Hat Satellite 6 on a server and populate it with software packages.

During the course, you will use Red Hat Satellite to manage the software development life cycle of a subscribed host and its configuration, and learn how to provision hosts integrated with software and Puppet configuration management upon deployment.

This course is based on Red Hat Enterprise Linux 7 and Red Hat Satellite 6.

11/09	11/12/20	HDL	8:00 AM - 2:00 PM	ALL
11/09	11/12/20	OLL	8:00 AM - 2:00 PM	ALL

### Red Hat System Administration I (RH124) / 3600 USD / Days: 5

This course equips you with Linux&reg; administration "survival skills" by focusing on foundational Linux concepts and core tasks. You will learn how to apply command-line concepts and enterprise-level tools, starting you on your journey toward becoming a full-time Linux system administrator.

This course is based on Red Hat&reg; Enterprise Linux 8.

11/02	11/06/20	HDL	7:30 AM - 3:00 PM	ALL
11/09	11/13/20	HDL	7:30 AM - 2:00 PM	ALL
11/16	11/20/20	HDL	7:30 AM - 2:00 PM	ALL
11/02	11/06/20	OLL	7:30 AM - 3:00 PM	ALL
11/09	11/13/20	OLL	7:30 AM - 2:00 PM	ALL
11/16	11/20/20	OLL	7:30 AM - 2:00 PM	ALL

### Red Hat System Administration II (RH134) / 4500 USD / Days: 5

This course is designed as the second part of the Red Hat&reg; Certified System Administrator (RHCSA&reg;) training track for IT professionals. It builds upon and lends context to the foundational knowledge that you gained in Red Hat System Administration I (RH124), going deeper into core Linux&reg; system administration skills, including storage configuration, security feature management, task control, and installation and deployment of Red Hat&reg; Enterprise Linux.

This course is based on Red Hat Enterprise Linux 8.

11/02	11/05/20	HDL	8:00 AM - 2:00 PM	ALL
11/09	11/13/20	HDL	7:30 AM - 3:30 PM	ALL
11/02	11/05/20	OLL	8:00 AM - 2:00 PM	ALL
11/09	11/13/20	OLL	7:30 AM - 3:30 PM	ALL

### Red Hat System Administration III - Linux Automation (RH294) / 3600 USD / Days: 4

This course will help you master the skills needed to manage large numbers of systems and applications efficiently and consistently. You will explore the techniques needed to use Ansible&reg; to automate provisioning, configuration, application deployment, and orchestration.

11/02	11/05/20	HDL	8:00 AM - 2:00 PM	ALL
11/16	11/19/20	HDL	8:00 AM - 2:00 PM	ALL
11/02	11/05/20	OLL	8:00 AM - 2:00 PM	ALL
11/16	11/19/20	OLL	8:00 AM - 2:00 PM	ALL

### Red Hat Virtualization (RH318) / 3800 USD / Days: 4

In this course you will develop the skills needed to deploy, administer, and operate virtual machines in your organization using Red Hat&reg; Virtualization. Through numerous hands-on exercises, you will demonstrate the ability to deploy and configure the Red Hat Virtualization infrastructure and use it to provision and manage virtual machines. This offering also prepares you for the Red Hat Certified Specialist in Virtualization exam.

This course is based on Red Hat Enterprise Virtualization 4.3 and Red Hat Enterprise Linux&reg; 7.6 and 8, as well as Red Hat Hyperconverged Infrastructure for Virtualization 1.6.

11/09	11/12/20	HDL	8:00 AM - 2:00 PM	ALL
11/09	11/12/20	OLL	8:00 AM - 2:00 PM	ALL

## Salesforce

### Salesforce Administration Essentials for Experienced Admins in Lightning Experience (ADX211) / 3600 USD / Days: 4

Comprehensive and hands-on, this course is for administrators who are ready to significantly ramp up their skills and knowledge to solve their most pressing business needs. Using real-world scenarios, this course covers topics such as custom objects and Lightning apps, generating complex reports and dashboards, and automating complex business processes to help participants work more efficiently. Additional topics include Lightning Record Pages, Lightning Knowledge, and Lightning Data.

11/10	11/13/20	HDL	5:30 AM - 2:00 PM	ALL
11/10	11/13/20	OLL	5:30 AM - 2:00 PM	ALL

### Salesforce Administration Essentials for New Admins in Lightning Experience (ADX201) / 4500 USD / Days: 5

This course is the core training that ensures your success with Salesforce Lightning. It's a must for new administrators, and we recommend completing this course before starting a Salesforce deployment or when taking over an existing deployment.

11/09	11/13/20	HDL	6:30 AM - 3:00 PM	ALL
11/16	11/20/20	HDL	5:30 AM - 2:00 PM	ALL
11/09	11/13/20	OLL	6:30 AM - 3:00 PM	ALL
11/16	11/20/20	OLL	5:30 AM - 2:00 PM	ALL

### Salesforce Building Lenses, Dashboards and Apps in Einstein Analytics (ANC201) / 600 USD / Days: 1

In this course, students learn how to design and create an effective dashboard layout to help explorers quickly find their way around.

10/29	10/29/20	HDL	6:30 AM - 2:00 PM	ALL
10/29	10/29/20	OLL	6:30 AM - 2:00 PM	ALL

## Course Schedule

### Salesforce Certification Preparation for Advanced Administrator (CRT211) / 900 USD / Days: 1

This course will help hone your knowledge of of next-level techniques to administer and manage Salesforce's CRM capabilities through guided scenarios, lecture, and discussion.

11/20	· 11/20/20	<b>HDL</b>	6:30 AM - 3:00 PM	ALL
10/30	· 10/30/20	<b>OLL</b>	8:30 AM - 5:00 PM	ALL
11/20	· 11/20/20	<b>OLL</b>	6:30 AM - 3:00 PM	ALL

### Salesforce Fundamentals for Business Administration Specialists (BSX101) / 1800 USD / Days: 3

The Salesforce Fundamentals for Business Administration Specialists course will provide you with an understanding of what's possible with the Salesforce platform, its specific applications, and their business values and benefits.

10/27	· 10/29/20	<b>HDL</b>	6:30 AM - 3:00 PM	ALL
11/23	· 11/25/20	<b>HDL</b>	5:30 AM - 2:00 PM	ALL
10/27	· 10/29/20	<b>OLL</b>	6:30 AM - 3:00 PM	ALL
11/10	· 11/12/20	<b>OLL</b>	8:30 AM - 5:00 PM	ALL
11/23	· 11/25/20	<b>OLL</b>	5:30 AM - 2:00 PM	ALL

### Salesforce Get Started with Communities in Lightning Experience (ADX271) / 900 USD / Days: 1

Learn how to enable communities in your organization, create communities for partner and customers, and gauge participation.

11/12	· 11/12/20	<b>HDL</b>	6:30 AM - 3:00 PM	ALL
10/29	· 10/29/20	<b>OLL</b>	8:30 AM - 5:00 PM	ALL
11/12	· 11/12/20	<b>OLL</b>	6:30 AM - 3:00 PM	ALL

### Salesforce Journey Builder 101 (JB101) / 600 USD / Days: 1

In this course, students will learn the fundamentals of a customer journey. Students will then explore Contact Builder and how to set up data in order to leverage the data in Journey Builder. In Journey Builder, students will learn to create and develop strategic customer interactions within various Journey Builder activities.

10/30	· 10/30/20	<b>OLL</b>	8:30 AM - 5:00 PM	ALL
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### Salesforce Mobile and Desktop Exploration in Einstein Analytics (ANC101) / 600 USD / Days: 1

This course teaches students how to explore their data through lenses and interactive dashboards from their desktop or mobile device, and how to share their insights in Chatter or email.

10/28	· 10/28/20	<b>HDL</b>	6:30 AM - 3:00 PM	ALL
10/28	· 10/28/20	<b>OLL</b>	6:30 AM - 3:00 PM	ALL

### Salesforce Preparing for Your Salesforce Certified Marketing Cloud Consultant Exam (CRT550) / 900 USD / Days: 1

Are you ready to take the next step in your career by becoming a Salesforce Certified Marketing Cloud Consultant? This course is the last step in that journey. It provides a detailed overview of the Salesforce Certified Marketing Cloud Exam objectives, helping you focus your studying efforts. Salesforce experts will spend their time making sure you have: 1) a detailed understanding of what the Salesforce Certified Marketing Cloud Consultant Exam covers, 2) the resources necessary to prepare for the exam, and 3) exposure to and practice with example test questions.

10/30	· 10/30/20	<b>OLL</b>	8:30 AM - 5:00 PM	ALL
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### Salesforce Reporting Fundamentals in Lightning Experience (RPX101) / 900 USD / Days: 1

This course will teach you how to customize existing reports as well as use the Salesforce reporting toolset to create your own reports.

11/02	· 11/02/20	<b>HDL</b>	5:30 AM - 2:00 PM	ALL
11/02	· 11/02/20	<b>OLL</b>	5:30 AM - 2:00 PM	ALL

### Salesforce Service Cloud Administration in Lightning Experience (ADX261) / 1800 USD / Days: 2

This course will teach administrators how to configure Salesforce Knowledge, set up service contracts with milestones and entitlements, set up the Service Console application, add the Softphone Utility to your Lightning Console, and set up Web Chats. This course will also teach administrators how to configure a Customer Community.

11/04	· 11/05/20	<b>HDL</b>	5:30 AM - 2:00 PM	ALL
11/04	· 11/05/20	<b>OLL</b>	5:30 AM - 2:00 PM	ALL

### Salesforce Working with Data and Dashboards in Einstein Analytics (ANC301) / 2700 USD / Days: 3

In this course, students will learn how to set up users in Wave, load and transform Salesforce and external data in Wave with JSON metadata files, and configure data security with apps and row-level security.

11/04	· 11/06/20	<b>HDL</b>	6:30 AM - 3:00 PM	ALL
11/04	· 11/06/20	<b>OLL</b>	6:30 AM - 3:00 PM	ALL

## SAP Training

### ADM100 SAP AS ABAP - Administration / 4090 USD / Days: 5

This course introduces students to the many different tasks that they will encounter as the person technically responsible for SAP systems based on SAP NetWeaver Application Server ABAP.

11/02	· 11/06/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
11/02	· 11/06/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

### AR510 SAP Ariba Procurement - Buying / 1636 USD / Days: 2

This course covers all of the functions of SAP Ariba Buying related to the creation of requisitions, the issuing of purchase orders, and receiving against purchase orders.

11/02	· 11/03/20	<b>HDL</b>	6:00 AM - 2:00 PM	ALL
11/02	· 11/03/20	<b>OLL</b>	6:00 AM - 2:00 PM	ALL

### BOE320 SAP BusinessObjects Business Intelligence Platform - Administering Servers (Windows) / 2454 USD / Days: 3

In this course, students learn how to explain the architecture in the SAP BusinessObjects Business Intelligence platform and perform common server management and administrative tasks in the SAP BusinessObjects Business Intelligence platform.

10/28	· 10/30/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
10/28	· 10/30/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

### BOW320 SAP BusinessObjects Web Intelligence - Advanced Report Design / 1636 USD / Days: 2

In this course, students will gain the comprehensive skills and in-depth knowledge needed to apply alternative query and reporting techniques when creating complex Web Intelligence documents.

10/28	· 10/29/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
10/28	· 10/29/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

### HA200 SAP HANA 2.0 SPS04 - Installation and Administration / 4495 USD / Days: 5

This course covers in detail all key capabilities of SAP HANA database system administration. Through the lectures and exercises you will learn how to install, update and operate an SAP HANA 2.0 SPS04 database using SAP HANA Cockpit 2.0 SP10. The course covers the most important database administration tasks of an SAP HANA system administrator. During the course, you will learn details about starting and stopping, changing the configuration parameters, monitoring the database, backup and recovery and troubleshoot of a multitenant SAP HANA 2.0 SPS04 database system.

11/02	· 11/06/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
11/16	· 11/20/20	<b>HDL</b>	6:30 AM - 2:30 PM	ALL
11/02	· 11/06/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL
11/16	· 11/20/20	<b>OLL</b>	6:30 AM - 2:30 PM	ALL

## Course Schedule

### HA301 SAP HANA 2.0 SPS04 Advanced Modeling / 2454 USD / Days: 3

This course provides advanced knowledge and practical experience on several topics that are included in, or connected to, the scope of the modeler role. Its purpose is to take a step further, beyond the core modeling knowledge from HA300, and to demonstrate how applications powered by SAP HANA can benefit from innovations such as Spatial Data Storage and Processing, Text Search and Analysis, Predictive Analysis and Graph Modeling.

The course is supported by many demos and exercise, which demonstrate the advanced modeling capabilities in several scenarios. For example, working with classical schemas or HDI containers in XS Advanced, using the SQL console, developing graphical models. Some of the proposed case studies blend together several modeling capabilities, such as text with spatial, or text with graph. An introduction to SAP HANA Series Data is also provided.

11/16 · 11/18/20 **HDL** 6:30 AM - 2:30 PM ALL

11/16 · 11/18/20 **OLL** 6:30 AM - 2:30 PM ALL

### HR110 SAP Business Processes in HCM Payroll / 1636 USD / Days: 2

This course provides the mandatory foundation knowledge required for processing payroll transactions in SAP HCM.

11/19 · 11/20/20 **HDL** 6:30 AM - 2:30 PM ALL

11/19 · 11/20/20 **OLL** 6:30 AM - 2:30 PM ALL

### MDG100 SAP Master Data Governance on SAP S/4HANA / 4090 USD / Days: 5

This course gives you the technical and business knowledge you need to use SAP Master Data Governance to ensure ongoing master data quality. The advanced user will also gain understanding and skills related to configuration, as well as the knowledge required to extend and modify the solution, including the ability to create a custom-solution based on the Custom master data domain.

11/02 · 11/06/20 **HDL** 6:30 AM - 2:30 PM ALL

11/02 · 11/06/20 **OLL** 6:30 AM - 2:30 PM ALL

### S4F20 SAP Business Processes in Management Accounting / 4090 USD / Days: 5

This course will prepare you to: Describe the motivation for SAP S/4HANA Enterprise Management Provide an overview of basic business processes in the main components of Financial Accounting with SAP S/4HANA

11/02 · 11/06/20 **HDL** 6:30 AM - 2:30 PM ALL

11/02 · 11/06/20 **OLL** 6:30 AM - 2:30 PM ALL

### S4H01 SAP Business Suite to SAP S/4HANA Delta / 1636 USD / Days: 2

In this course, students learn a broad range of topics including the motivation behind the development of SAP S/4HANA.

10/29 · 10/30/20 **HDL** 6:30 AM - 2:30 PM ALL

10/29 · 10/30/20 **OLL** 6:30 AM - 2:30 PM ALL

### SAP GRC 100 on version 12.0 / 1636 USD / Days: 2

This course provides foundation knowledge for SAP Governance, Risk and Compliance (GRC) 12.0. By gaining familiarity with this solution's harmonized navigation, common functions, shared master data, and the harmonized reporting framework, you will be better able to get the most value out of using the integrated applications in SAP GRC.

11/02 · 11/03/20 **HDL** 6:30 AM - 2:30 PM ALL

11/02 · 11/03/20 **OLL** 6:30 AM - 2:30 PM ALL

### SAP HANA 2.0 SPS04 – Modeling / 4090 USD / Days: 5

In this course, students implement graphical and script-based information models, use text search and analysis, and manage and transport information models.

11/02 · 11/06/20 **HDL** 6:30 AM - 2:30 PM ALL

11/02 · 11/06/20 **OLL** 6:30 AM - 2:30 PM ALL

### SAP HANA 2.0 SPS04 SQLScript for SAP HANA / 2697 USD / Days: 2

This course provides students with basic SQL knowledge or refreshes their SQL knowledge, and enables them to use basic and some advanced SQL techniques for querying and manipulating data in an SAP HANA database.

10/28 · 10/29/20 **HDL** 6:30 AM - 2:30 PM ALL

10/28 · 10/29/20 **OLL** 6:30 AM - 2:30 PM ALL

### SAP01 SAP Overview / 2454 USD / Days: 3

In this course, students identify SAP applications and components, as well as learn how to explain basic functionality of SAP Solutions.

11/02 · 11/04/20 **HDL** 6:30 AM - 2:30 PM ALL

11/02 · 11/04/20 **OLL** 6:30 AM - 2:30 PM ALL

### SAPBI Introduction to SAP BusinessObjects BI Solutions / 2454 USD / Days: 3

In this course, students describe the SAP BusinessObjects Business Intelligence tools and learn about the use cases by getting an overview of basic functions of the most important BusinessObjects reporting tools.

11/02 · 11/04/20 **HDL** 6:30 AM - 2:30 PM ALL

11/02 · 11/04/20 **OLL** 6:30 AM - 2:30 PM ALL

### SAPTEC Technology Fundamentals for SAP S/4HANA and SAP Business Suite / 3272 USD / Days: 4

In this course, students gain knowledge about the fundamentals of SAP NetWeaver Application Server.

10/27 · 10/30/20 **HDL** 6:30 AM - 2:30 PM ALL

10/27 · 10/30/20 **OLL** 6:30 AM - 2:30 PM ALL

### SCM510 SAP Inventory Management and Physical Inventory / 4090 USD / Days: 5

This course will give students an overview and in depth knowledge of the inventory management process in SAP. After attending this class, students will understand the major business processes, functions & configuration in inventory management.

11/02 · 11/06/20 **HDL** 6:30 AM - 2:30 PM ALL

11/02 · 11/06/20 **OLL** 6:30 AM - 2:30 PM ALL

### SCM605 SAP Sales Processing in SAP ERP / 4090 USD / Days: 5

11/16 · 11/20/20 **HDL** 6:30 AM - 2:30 PM ALL

11/16 · 11/20/20 **OLL** 6:30 AM - 2:30 PM ALL

### SCM610 SAP Delivery Processing in SAP ERP / 2454 USD / Days: 3

In this course, students learn the customizing settings of delivery documents and the set-up of corresponding functions.

11/23 · 11/25/20 **HDL** 6:30 AM - 2:30 PM ALL

11/23 · 11/25/20 **OLL** 6:30 AM - 2:30 PM ALL

### UX100 SAP Fiori - Foundation / 4090 USD / Days: 3

This course provides participants with an overview of Fiori Design Principles.

11/16 · 11/19/20 **HDL** 6:30 AM - 2:30 PM ALL

11/16 · 11/19/20 **OLL** 6:30 AM - 2:30 PM ALL

## Scrum

### Scrum Master Certified (SMC®) / 1495 USD / Days: 2

This course guides & teaches Scrum practices to everyone involved in the project; clears impediments for the team; and, ensures that Scrum processes are being followed.

<p><strong><em>Your enrollment in this class includes the Scrum Master Certified exam voucher</em>.</strong></p>

11/19 · 11/20/20 **HDL** 8:00 AM - 4:00 PM ALL

11/19 · 11/20/20 **OLL** 8:00 AM - 4:00 PM ALL

### Scrum Product Owner Certified (SPOC®) / 1495 USD / Days: 2

Scrum Product Owner Certified (SPOC®) certification exam is designed to confirm applicants practical and working knowledge of Scrum that equips them to handle the business aspects and stakeholders in a Scrum environment.

Successful candidates will be awarded the Scrum Product Owner Certified (SPOC®) certification by SCRUMstudy after passing the included certification exam. The certification exam voucher is included in this course so you can take the exam at your convenience.

11/19 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL





## Course Schedule

### Scrum Product Owner Certified (SPOC®) / 1495 USD / Days: 2

Scrum Product Owner Certified (SPOC®) certification exam is designed to confirm applicants practical and working knowledge of Scrum that equips them to handle the business aspects and stakeholders in a Scrum environment. Successful candidates will be awarded the Scrum Product Owner Certified (SPOC®) certification by SCRUMstudy after passing the included certification exam. The certification exam voucher is included in this course so you can take the exam at your convenience.

11/19 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

### SHRM

### SHRM-CP/SHRM-SCP Certification Preparation / 3475 USD / Days: 5

Students will be able to identify areas of strength and build on them. They will also see where they will need further concentrated study in preparation for their exam.

11/02 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### Six Sigma

### Lean Six Sigma Black Belt / 3500 USD / Days: 5

The accelerated lean Six Sigma Black Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Black Belt certification from Lean Sigma Corporation after passing the included Practicum certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class. The exam requires the use of the MiniTab application. A free 30 day trial is available for student usage.

11/16 · 11/20/20 **HDL** 8:00 AM - 4:00 PM ALL

11/16 · 11/20/20 **OLL** 8:00 AM - 4:00 PM ALL

### Lean Six Sigma Green Belt / 2800 USD / Days: 4

The accelerated Lean Six Sigma Green Belt program and methodology allows students to complete certification requirements faster than traditional Six Sigma and Lean training programs. Successful candidates will be awarded the Lean Six Sigma Green Belt certification from Lean Sigma Corporation after passing the included certification exam. The certification exam is included in this course and you can take the exam at your convenience after passing section quizzes. You must complete the exam within 6 months of class.

11/02 · 11/05/20 **HDL** 6:00 AM - 2:00 PM ALL

11/02 · 11/05/20 **OLL** 6:00 AM - 2:00 PM ALL

### Tableau

### Tableau® Desktop - Part 1 / 1190 USD / Days: 2

The era of "big data" has exploded due to the rise of cloud computing, which provides an abundance of computational power and storage allowing organizations of all sorts to capture and store data. Leveraging that data effectively can provide timely insights and competitive advantage. This course will introduce you to Tableau, which was built to connect to a wide range of data sources and allow users to quickly create visualizations of connected data to gain insights, show trends, and create reports. You will learn Tableau's data connection capabilities and visualization features which go far beyond those that can be found in spreadsheets, allowing you to create compelling and interactive worksheets, dashboards, and stories, that bring your data to life and allow you to take thoughtful action.

11/03 · 11/04/20 **HDL** 6:00 AM - 2:00 PM ALL

11/05 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/03 · 11/04/20 **OLL** 6:00 AM - 2:00 PM ALL

11/05 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

### Tableau® Desktop - Part 2 / 1190 USD / Days: 2

The advent of cloud computing and storage has ushered in the era of "big data." With the abundance of computational power and storage, organizations and employees with many different roles and responsibilities can benefit from analyzing data to find timely insights and gain competitive advantage. Data-backed visualizations allow anyone to explore, analyze, and report insights and trends from data. Tableau® software is designed for this purpose. Tableau was built to connect to a wide range of data sources, and allows users to quickly create visualizations of connected data to gain insights, show trends, and create reports. Beyond the fundamental capabilities of creating data driven visualizations, Tableau allows users to manipulate data with calculations to show insights, make visualizations interactive, and perform statistical analysis. This gives users the ability to create and share data driven insights with peers, executives and clients.

11/17 · 11/18/20 **HDL** 6:00 AM - 2:00 PM ALL

11/19 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/17 · 11/18/20 **OLL** 6:00 AM - 2:00 PM ALL

11/19 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

### Veeam

### VMCE-A Veeam Certified Engineer - Advanced - Design and Optimization / 2000 USD / Days: 2

This course covers Veeam Availability Suite™ design and optimization and is based on best practices from Veeam solutions architects.

11/12 · 11/13/20 **HDL** 6:00 AM - 2:00 PM ALL

11/12 · 11/13/20 **OLL** 6:00 AM - 2:00 PM ALL

### VMware - Miscellaneous

### VMware Tanzu Kubernetes Grid Integrated Edition: Fundamentals / 3700 USD / Days: 4

This course provides administrators and operators with the theoretical understanding and hands-on experience needed to manually install and manage Pivotal Container Service (PKS). The course begins with an introduction to BOSH and how to use it. This builds the foundation for installing Ops Manager and the Pivotal Container Service (PKS). Students experience how Operations Manager and BOSH are used to operate PKS through hands-on lab exercises. Furthermore, students will create and manage individual Kubernetes clusters via PKS and then deploy an application to a container. Lab work is completed using Google Cloud Platform, and concepts can be generalized to using PKS in any IaaS. You will also work productively with Pivots in a Platform Dojo, or to join an experienced platform team that has already completed a Platform Dojo with Pivotal.

10/27 · 10/30/20 **HDL** 7:00 AM - 3:00 PM ALL

10/27 · 10/30/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware Horizon

### VMware Horizon® 7 - Install, Configure, Manage plus App Volumes Fast Track V7.10 / 6475 USD / Days: 5

This five-day, extended hour course gives you the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. You learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users. Build your skills in application management using VMware App Volumes® and VMware Dynamic Environment Manager®. You will learn how to use App Volumes to deliver applications and data to desktops and users in seconds and at scale. You will gain skills in managing application lifecycles from installation to update and replacement. You will also learn how to use Dynamic Environment Manager to provide personalization and dynamic policy configuration across virtual, physical, and cloud-based environments to simplify end-user profile management.

11/09 · 11/13/20 **HDL** 6:00 AM - 4:00 PM ALL

11/09 · 11/13/20 **OLL** 6:00 AM - 4:00 PM ALL

### VMware Horizon® 7 - Install, Configure, Manage V7.7 / 4250 USD / Days: 5

This course gives students the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. Students will learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users.

11/16 · 11/20/20 **HDL** 8:00 AM - 4:00 PM ALL

## Course Schedule

### VMware Horizon® 7 - Install, Configure, Manage V7.7 / 4250 USD / Days: 5

This course gives students the skills to deliver virtual desktops and applications through a single virtual desktop infrastructure platform. This course builds your skills in installing, configuring, and managing VMware Horizon® 7 through a combination of lecture and hands-on labs. Students will learn how to configure and deploy pools of virtual machines, how to manage the access and security of the machines, and how to provide a customized desktop environment to end users.

11/16 · 11/20/20 **OLL** 8:00 AM - 4:00 PM ALL

### VMware NSX

### VMware NSX-T Data Center: Install, Configure, Manage [V3.0] / 4250 USD / Days: 5

This five-day, fast-paced course provides comprehensive training on how to install, configure, and manage a VMware NSX-T Data Center environment. This course covers key NSX-T Data Center features and functionality offered in the NSX-T Data Center 3.0 release, including the overall infrastructure, logical switching, logical routing, networking and security services, micro-segmentation and firewalls, and more. Access to a software-defined data center environment is provided through hands-on labs to reinforce the skills and concepts presented in the course.

11/02 · 11/06/20 **HDL** 7:00 AM - 3:00 PM ALL

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware vCenter

### VMware Site Recovery Manager™ - Install, Configure, Manage V8.2 / 1700 USD / Days: 2

This hands-on training course gives experienced VMware vSphere® administrators the knowledge to install, configure, and manage VMware Site Recovery Manager™ 8.2. This course also shows you how to write and test disaster recovery plans that use Site Recovery Manager.

11/23 · 11/24/20 **HDL** 7:00 AM - 3:00 PM ALL

11/23 · 11/24/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware vCloud

### VMware NSX-T Data Center: Design [V3.0] / 4625 USD / Days: 5

This five-day course provides comprehensive training on considerations and practices to design a VMware NSX-T Data Center environment as part of a software-defined data center strategy. This course prepares the student with the skills to lead the design of NSX-T Data Center offered in the NSX-T Data Center 3.0 release, including design principles, processes, and frameworks. The student gains a deeper understanding of NSX-T Data Center architecture and how it can be leveraged to create solutions to address the customer's business needs.

11/09 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

### VMware NSX-T Data Center: Design [V3.0] / 4625 USD / Days: 5

This five-day course provides comprehensive training on considerations and practices to design a VMware NSX-T Data Center environment as part of a software-defined data center strategy. This course prepares the student with the skills to lead the design of NSX-T Data Center offered in the NSX-T Data Center 3.0 release, including design principles, processes, and frameworks. The student gains a deeper understanding of NSX-T Data Center architecture and how it can be leveraged to create solutions to address the customer's business needs.

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware Tanzu Kubernetes Grid: Install, Configure, Manage [V1.0] / 1850 USD / Days: 2

During this two-day course, you will focus on installing VMware Tanzu Kubernetes Grid; on a VMware vSphere environment and then you will provision and manage Tanzu Kubernetes clusters.

11/19 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/19 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware vRealize

### VMware vRealize® Automation™ - Install, Configure, Manage v8 / 4250 USD / Days: 5

In this course you will focus on installing, configuring, and managing VMware vRealize Automation. You will gain an understanding on how to use vRealize Automation to automate the delivery of virtual machines, applications, and personalized IT services across different data centers and hybrid cloud environments. You will learn how to interface vRealize Automation with other systems using VMware vRealize Orchestrator; and how to use vRealize Automation to manage Kubernetes systems and leverage other systems.

11/09 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware vRealize® Network Insight™ - Install, Configure, Manage v5.0 / 1700 USD / Days: 2

In this course you will learn the features, components, architecture, and benefits of vRealize Network Insight and how to use it to simplify daily operation and troubleshooting tasks.

10/29 · 10/30/20 **HDL** 7:00 AM - 3:00 PM ALL

10/29 · 10/30/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware vRealize® Operations™ - Install, Configure, Manage v8 / 4250 USD / Days: 5

This course includes teaches you deployment, customization, management and architecture of VMware vRealize Operations. This course explains certificates, capacity concepts, and workload optimization with real-world use cases. This course covers troubleshooting using dashboards and how-to managing configurations.

11/16 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware vSAN

### VMware vSAN™ - Deploy and Manage V6.7 / 2550 USD / Days: 3

In this course, you focus on deploying and managing a software-defined storage solution with VMware vSAN™ 6.7. You learn how vSAN functions as an important component in the VMware software-defined data center. You gain practical experience with vSAN concepts through the completion of hands-on lab exercises

11/02 · 11/04/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/18/20 **HDL** 7:00 AM - 3:00 PM ALL

11/23 · 11/25/20 **HDL** 7:00 AM - 3:00 PM ALL

11/02 · 11/04/20 **OLL** 7:00 AM - 3:00 PM ALL

11/16 · 11/18/20 **OLL** 7:00 AM - 3:00 PM ALL

11/23 · 11/25/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware vSphere

### VMware vSphere: Optimize and Scale v7.0 / 4625 USD / Days: 5

This course teaches you advanced skills for configuring and maintaining a highly available and scalable virtual infrastructure. Through a mix of lecture and hands-on labs, you configure and optimize the VMware vSphere 7 features that build a foundation for a truly scalable infrastructure, and you discuss when and where these features have the greatest effect.

Attend this course to deepen your understanding of vSphere and learn how its advanced features and controls can benefit your organization

11/02 · 11/06/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM ALL

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

## Course Schedule

### VMware vSphere: What's New v6.7-7.0 / 2550 USD / Days: 3

In this course, you explore the new features and enhancements in VMware vCenter Server®; 7 and VMware ESXi®; 7. Real-world use-case deployment scenarios, hands-on lab exercises, and lectures teach you the skills that you need to effectively implement and configure VMware vSphere®; 7.

This course is recommended for customers who want to deploy vSphere 7 in their existing vSphere environment. Attendance of this course allows candidates who hold a valid VCP-DCV 2019 to upgrade to VCP-DCV 2020 without taking the certification exam.

11/16 · 11/18/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/18/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware vSphere® - Install, Configure, Manage v6.7 / 4250 USD / Days: 5

This five-day course features intensive hands-on training that focuses on installing, configuring, and managing VMware vSphere 6.7, which includes VMware ESXi™ 6.7 and VMware vCenter Server 6.7. This course prepares you to administer a vSphere infrastructure for an organization of any size.

11/09 · 11/13/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/13/20 **OLL** 6:00 AM - 2:00 PM ALL

### VMware Workspace ONE

#### VMware Workspace ONE® - Skills for Unified Endpoint Management v20.x / 2550 USD / Days: 3

In this course, you configure and secure unified endpoint activation, registration, and resource integrations and you learn how to integrate industry-recognized enterprise technologies with the VMware Workspace ONE®; UEM (Unified Endpoint Management) console.

11/16 · 11/18/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/18/20 **OLL** 7:00 AM - 3:00 PM ALL

#### VMware Workspace ONE®- Deploy and Manage v20.x / 4250 USD / Days: 5

This course will empower you with the foundational skills and knowledge needed to effectively implement Workspace ONE. In this course, you will configure and secure unified endpoint activation, registration, and authentication and integrate industry-recognized enterprise technologies with VMware Workspace ONE®;

11/02 · 11/06/20 **HDL** 7:00 AM - 3:00 PM ALL

11/09 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

11/16 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/02 · 11/06/20 **OLL** 7:00 AM - 3:00 PM ALL

11/09 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

11/16 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

### VMware Workspace ONE®- Integrating the Digital Workspace v20.x / 1700 USD / Days: 2

This course will empower you with the foundational skills and knowledge needed to effectively implement the Workspace ONE solution to deliver the Digital Workspace experience. You will learn how to navigate and manage the VMware Workspace ONE®; Access&trade; console, how to configure enterprise and productivity integration, Digital Workspace integration, authentication methods, access policies, web and virtual resource integrations, and single sign-on for a web resource.

11/05 · 11/06/20 **HDL** 7:00 AM - 3:00 PM ALL

11/12 · 11/13/20 **HDL** 7:00 AM - 3:00 PM ALL

11/19 · 11/20/20 **HDL** 7:00 AM - 3:00 PM ALL

11/05 · 11/06/20 **OLL** 7:00 AM - 3:00 PM ALL

11/12 · 11/13/20 **OLL** 7:00 AM - 3:00 PM ALL

11/19 · 11/20/20 **OLL** 7:00 AM - 3:00 PM ALL

### Workplace Fundamentals

#### 10 Soft Skills You Need / 395 USD / Days: 1

In this course, students will develop a core set of soft skills by managing and looking at the way people interact and seeing things in a new light.

11/06 · 11/06/20 **HDL** 6:00 AM - 2:00 PM ALL

11/06 · 11/06/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Business Writing / 395 USD / Days: 1

This course offers effective strategies to sharpen your writing skills by structuring your ideas logically, exercising diplomacy in letters and reports, and shaping your arguments.

11/03 · 11/03/20 **HDL** 6:00 AM - 2:00 PM ALL

11/03 · 11/03/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Coaching and Mentoring / 395 USD / Days: 1

This workshop focuses on how to better coach your employees to higher performance.

11/16 · 11/16/20 **HDL** 6:00 AM - 2:00 PM ALL

11/16 · 11/16/20 **OLL** 6:00 AM - 2:00 PM ALL

#### Communication Strategies / 395 USD / Days: 1

In this course students will understand the different methods of communication and how to make the most of each of them.

11/12 · 11/12/20 **HDL** 6:00 AM - 2:00 PM ALL

11/12 · 11/12/20 **OLL** 6:00 AM - 2:00 PM ALL

### Conflict Resolution / 395 USD / Days: 1

Participants will learn crucial conflict management skills, including dealing with anger and using the Agreement Frame. If left unchecked or not resolved it can lead to lost production, absences, attrition, and even law suits.

11/10 · 11/10/20 **HDL** 6:00 AM - 2:00 PM ALL

11/10 · 11/10/20 **OLL** 6:00 AM - 2:00 PM ALL

### Customer Service / 395 USD / Days: 1

In this course, students will explore the background and techniques of customer interactions.

11/13 · 11/13/20 **HDL** 6:00 AM - 2:00 PM ALL

11/13 · 11/13/20 **OLL** 6:00 AM - 2:00 PM ALL

### Email Etiquette / 395 USD / Days: 1

In this course, students will learn about e-mail policies and learn how to write professional e-mail memos that convey appropriate messages.

11/09 · 11/09/20 **HDL** 6:00 AM - 2:00 PM ALL

11/09 · 11/09/20 **OLL** 6:00 AM - 2:00 PM ALL

### Excellence in Service - Basic / 395 USD / Days: 1

Identify customer types, set customer expectations and maintain a positive attitude when working with customers.

11/13 · 11/13/20 **HDL** 8:00 AM - 4:00 PM ALL

11/13 · 11/13/20 **OLL** 8:00 AM - 4:00 PM ALL

### Handling a Difficult Customer / 395 USD / Days: 1

In this course, students will gain a valuable skill set to deal with difficult customers in various situations.

11/20 · 11/20/20 **HDL** 6:00 AM - 2:00 PM ALL

11/20 · 11/20/20 **OLL** 6:00 AM - 2:00 PM ALL

### Organizational Skills / 395 USD / Days: 1

Developing good Organizational Skill is an investment that will provide benefits for years. To be successful means to be organized. These skills will filter through all aspects of your participants professional and personal lives.

11/11 · 11/11/20 **HDL** 6:00 AM - 2:00 PM ALL

11/11 · 11/11/20 **OLL** 6:00 AM - 2:00 PM ALL

### Personal Productivity / 395 USD / Days: 1

This course is intended for individuals who want to maximize their personal productivity.

11/11 · 11/11/20 **HDL** 6:00 AM - 2:00 PM ALL

11/11 · 11/11/20 **OLL** 6:00 AM - 2:00 PM ALL





## Course Schedule

### Presentation Skills / 395 USD / Days: 1

In this course, students will learn active listening skills to facilitate the exchange of ideas in meetings and presentations. They will also organize your ideas to create coherent and convincing oral presentations.

11/13 · 11/13/20 HDL 6:00 AM - 2:00 PM ALL

11/13 · 11/13/20 OLL 6:00 AM - 2:00 PM ALL

### Project Management Essentials / 1785 USD / Days: 3

If you are taking this course, you probably have some exposure to managing projects, or you may be considering embarking on a career as a professional project manager. Your ability as a project manager to demonstrate best practices in project management on the job is becoming the standard to compete in today's fast-paced and highly technical workplace. In this course, you will apply the generally recognized practices of project management to successfully manage projects.

Project managers are always under severe pressure to complete projects on time and within budget. However, most projects fail to meet these demands, and, as a result, many projects are terminated early. Successful project management requires knowledge and experience. This course is designed to provide you with the skills needed to be a successful project manager in today's rapidly changing world. The skills and knowledge you gain in this course will help you avoid making costly mistakes and increase your competitive edge in the project management profession.

11/16 · 11/18/20 HDL 6:00 AM - 2:00 PM ALL

11/16 · 11/18/20 OLL 6:00 AM - 2:00 PM ALL

### Project Management Fundamentals / 595 USD / Days: 1

In this course, students will identify effective project management practices and their related processes. They will examine the elements of sound project management and apply the generally recognized practices to successfully manage projects.

11/04 · 11/04/20 HDL 6:00 AM - 2:00 PM ALL

11/04 · 11/04/20 OLL 6:00 AM - 2:00 PM ALL

### Supervising Others / 395 USD / Days: 1

In this course, students will develop the skills required to be more efficient and proficient supervisors.

11/24 · 11/24/20 HDL 6:00 AM - 2:00 PM ALL

11/24 · 11/24/20 OLL 6:00 AM - 2:00 PM ALL